



Duke University
Medical Center Library News

August 2003

Issue #289

W E L C O M E I S S U E

Discovering and Rediscovering Our Resources

Pat Thibodeau, Associate Dean for Library Services



This issue provides the Library with a wonderful opportunity to welcome our new faculty, students, and staff to Duke University and to review new resources and changes in services for those who have been part of Duke for a while. I hope you take time to review this information and discover, or rediscover, the many resources and services available to you, including those highlighted below.

UpToDate has arrived! For the past two years, numerous faculty and residents have requested that we bring this resource to Duke. After six months, the Library has developed a contract with UpToDate, Inc. for the Medical Center campus. We have entered into a partnership with several clinical departments to share the cost. For more information about UpToDate, watch our Website and see the article on page 5 of this issue.


We have also negotiated a very successful two-year contract with Ovid that provides us with continued access to this important search platform and our favorite Ovid databases. However, PubMed is also becoming an important platform for MEDLINE access for many of our researchers and clinicians. As a result, we have been developing search tips and training materials to support those who want to use this system.

Electronic journals remain a major and vital resource for us, but like technology, they keep changing. Some titles that were free now have very high licensing fees. Due to our severe budget cuts, we have had to drop some of these titles. Some journals initially available at Ovid are now available through other sources. Whenever journals have been available and it has been cost effective, we have moved to electronic-only subscriptions and eliminated the paper copies. The electronic journals page on our Website is the best way to keep up with available e-journals.

Journal cuts are continuing and you will see changes in both paper and electronic subscriptions. Faculty members have provided excellent input into our cancellation decisions, and we welcome feedback from everyone. Unfortunately, some of the cuts in paper and electronic titles will force us to renegotiate several of the electronic collections. Due to these cancellations, we may lose access to a few collections, but we will keep you informed of these changes. Within the limits of our decreased budget, we will continue to try to get the best prices and the most titles whenever possible.

Connectivity has improved for accessing our electronic resources. Wireless connections are available throughout the Library, but to get the best connections, you may want to avoid sitting behind concrete columns and heavy journal stacks. Virtual Private Network (VPN) accounts, which can be used with the wireless network and from off-campus

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 Duke University Medical Center Library http://www.mclibrary.duke.edu/ Monday - Thurs. 8:00 am - 11:00 pm Friday 8:00 am - 6:00 pm Saturday 10:00 am - 6:00 pm Sunday 2:00 pm - 10:00 pm Administration 660-1150 Library Service Desk 660-1100 Document Delivery/ILL 660-1136	Discovering Our Resources..... 1	UpToDate Available..... 5
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Discovering Our Resources, continued from page 1

locations, are now available, providing faster and more secure connections than the proxy server. Contact your departmental LAN administrator for further information on wireless configuration and VPN accounts.

One of our special initiatives this year is to rethink our virtual library, DUMCL Online (<http://www.mclibrary.duke.edu>). If you have suggestions for reorganizing or improving our Website, please send them to me (thibo001@mc.duke.edu) or to the Webmaster (webmaster@oz.duhs.duke.edu). The Library's Website, like our physical facility, needs to meet your needs, so please let us know how we can improve the digital version of our library!

Thibodeau Takes on Role as New MLA President

Pat Thibodeau, Associate Dean for Library Services, began her role as President of the Medical Library Association (MLA) in May, 2003. At MLA's Annual Meeting in San Diego, Thibodeau and the MLA Board of Directors unveiled their list of priorities and initiatives for the coming year. The theme of "Seizing the Power of Our Value" brings together a number of issues including the retention and recruitment of librarians to address workforce shortages, life long learning for expanding skills and exploring new roles, expanding the profession's knowledge base through research and publications, as well as fostering international partnerships.

In addition to these key issues, Pat notes that advocacy will be a primary initiative for the coming months. "With the explosion of Internet sites and electronic journals and books, the essential underlying value and role of the librarian often gets ignored. Our skills are even more critical in a time when health professionals and researchers face information overload! And these resources are not inexpensive. Medical librarians are needed to sort through the array of databases and full text resources, and ensure that patrons have access to the best evidence-based information available."

MLA represents over 4,500 health sciences librarians in a variety of specialized settings ranging from single-person libraries in hospital or corporate settings, to large academic health center libraries supporting research, education and patient care. Pat has served MLA as one of its most respected and effective leaders, and in her position as President, she will lead and shape the association through 2005.

Congratulations to Our LibQual Survey Winners

First Prize - Palm Pilot

Michael Soucie
Pharmacy

Second Prize - Lunch for 2 at the Commons

Cecil Borel
Anesthesiology

Third Prize - \$5.00 Gift Certificate to the Express Oasis Coffee Bar

Michael Mitchell	Rita Davidson	Robert Wilkinson
Medicine	Cardiology	Radiology



*Rick Peterson, Deputy Director (right)
congratulates Palm Pilot winner, Michael Soucie.*

DUMCL Online: It's All Here! <http://www.mclibrary.duke.edu/>

Need to print the full text of a journal article from your office? Or are you looking for the electronic version of a medical textbook? Perhaps you need an image to use in your presentation. Or maybe you're leaving Duke and need to know what resources are available for use in your private practice. Well, **DUMCL Online**, the Medical Center Library's Website, has it all! And it's only mouseclicks away. Take a look at some *samples* of what we have to offer.

Databases

Citation Indexes
 Clinical Pharmacology
 Clinical Tools
 Comm. of Science
 EBM Reviews
 MD Consult
 Micromedex
 Ovid Databases
 PubMed
 UpToDate

Collections

Clinical Tools
 E-Books
 E-Journals
 E-Reserves
 E-Resources (Subject)
 For Medical Students
 History of Medicine
 New Titles
 Reference
 Selected Websites

Learn About...

Citation formatting
 EBM PDA Toolkit
 Grant resources
 Life after Duke
 Ovid autoalert
 Ovid searching tips
 Remote access
 Residency application
 Tutorials
 User privileges

Services & Facilities

Ask a question
 Computer Classroom
 Consultation
 Copy cards
 Get an Ovid ID
 Get our newsletter
 Multimedia Studio
 Request a search
 Request article or book
 Suggest a purchase

Subject Guides

Bioterrorism
 Board Reviews
 Consumer/Patient Health
 Diagnosis & Therapy
 Latino Health
 Licensure
 Medical Errors
 Medical Images
 PDAs
 Practice Guidelines

Questions or comments about our Website?
 Contact **Beverly Murphy**, Webmaster
murph005@mc.duke.edu; 660-1127

DUMCL General Information

Hours of Operation

Monday - Thurs.	8:00 am - 11:00 pm
Friday	8:00 am - 6:00 pm
Saturday	10:00 am - 6:00 pm
Sunday	2:00 pm - 10:00 pm

• History of Medicine Collections (Fall, 2003)

Monday	Closed
Tuesday - Friday	9:30 am - 4:00 pm
Saturday - Sunday	Closed

• Information Services (during semesters)

Monday - Thurs.	9:00 am - 6:00 pm
Friday	9:00 am - 5:00 pm
Saturday - Sunday	Closed

Circulation Services 660-1100

• Borrowing Policies

Books - 4 weeks/2 renewals. *History* - 4 weeks/1 renewal.

Audiovisuals - 1 week. 2 renewals.

Unbound journals - 2 hours. No renewals.

Bound journals - 1 day. No renewals.

• Fines

Books and Audiovisuals - 50 cents a day.

Journals - \$1.00 per hour, with no grace period.

Reserves or noncirculating items - 50 cents per hour, with no grace period.

There is a three-day grace period for books and audio-visuals. If not returned within the grace period, fines accrue from the due date. Failure to return materials or pay fees may result in suspension of privileges.

• TRLN Borrowing Privileges

Your Duke University ID card permits borrowing of books at UNC, NCCU and NCSU.

Document Delivery/Interlibrary Loan 660-1136

- Fee-based, in-house photocopying and/or document delivery for DUMC faculty, staff, and students.

Books/Audiovisuals	Free (from Duke libraries)
	\$5.00 (from non-Duke libraries)

Photocopies per article

Up to 30 pages	\$5.00 (from Duke libraries)
Up to 30 pages	*\$11.00 (from non-Duke libraries)
Over 30 pages	10 cents per page

Additional fees

Fax and Rush	\$3.00 each, per request
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***Interlibrary loan fees over \$11.00 per article will also be billed to the patron after authorization is obtained.**

Document delivery and ILL requests may be submitted in person or via the Web at <http://www.mclibrary.duke.edu/services/atozform.html>.

Self-service Photocopiers/Printer Workstations

- Duke faculty, staff, and students - 7 cents per copy
- Non-Duke users/Commercial vendors - 12 cents per copy

Information Services 660-1100

- **Mediated Online Search Requests (performed by staff)**
Fee-based search requests may be submitted in person, by phone, or via the Website at <http://www.mclibrary.duke.edu/services/srchform.html>.
- **Tours and Orientations** - Call 660-1100 for more information.

Options for Remote Access (from non-Duke locations)

- **Proxy Server** - Remote *unsecure* access to IP-restricted databases, electronic journals, textbooks, and other resources. (http://www.oit.duke.edu/remote_access/proxy.html)
- **VPN Duke Health System** - Remote *secure* access to restricted health system information and IP-restricted resources. (<http://vpn.duhs.duke.edu/>)
- **VPN Duke University** - Remote *secure* access to IP-restricted resources. (http://www.oit.duke.edu/remote_access/vpn.html)

Database Access

- **DRA Online Catalog** - Electronic catalog of collections at Duke, NC State University, UNC-Chapel Hill, and North Carolina Central University.
Web access: http://www.lib.duke.edu/online_catalog.html
Telnet address: ducatolog.lib.duke.edu or 152.3.100.60
Username=>library
Modem: 681-4900; Full Duplex; No Parity; Databits 8; Stopbits 1.
The Online Catalog lists other databases provided by main campus.
- **Innovacq (Current Journals)** - Information on current journal subscriptions and issues.
Web access: <http://iii.lib.duke.edu/>
Telnet address: iii.lib.duke.edu or 152.16.191.209
Login name = med (No password required)
- **Ovid Databases** - MEDLINE, Books@Ovid, Evidence Based Medicine Reviews, International Pharmaceutical Abstracts, Journals@Ovid Full Text, Nursing & Allied Health (CINAHL), PsycINFO, and SPORTDiscus.
Ovid Web Gateway - Access via the Website at <http://www.mclibrary.duke.edu/ovidweb/ovidweb.cgi>. An individual account is NOT required for **Generic Access**, but users must connect from a Duke IP address and will not be able to permanently save search strategies.

Continued on page 5

General Information, continued from page 4

Personal Accounts are available for Duke faculty, graduate students, and DUMC staff and students only. Contact 660-1100 for registration information and help with passwords.

DHTS Help Desk: 684-2243

• **Other Databases**

Consumer Health: Health Source - Consumer Edition

Citation Databases: ISI Web of Science

Grants: Community of Science (COS) and IRIS

MEDLINE: PubMed

Access these databases and many others via the Website at <http://www.mclibrary.duke.edu/respub/collections/dbdesc.html>.

Classes, Instruction, Consultation 660-1100

- Internet, Ovid MEDLINE, PubMed, EBM, Basics of Library Use, Grant Information on the Web, Sources for Health Statistics, EndNote, Reference Manager, and PDAs.
- Call for more information or see the Web page at <http://www.mclibrary.duke.edu/services/schedule.html>.

Computer/Equipment Resources

- **Audiovisual Equipment/Viewing Area** - Mezzanine Level.
- **Medical Library Education Center (MLEC)**
16 Gateway Pentium II PCs, Internet and database access, multimedia and microcomputer software/workstations. To schedule the Classroom call 660-1150 or use the Web form at <http://www.mclibrary.duke.edu/services/mlecform.html>.
- **Mezzanine Level** - Networked PCs and Macs, application software, Internet and database access.
- **Multimedia Studio (Room 104J)** - Gateway PC, DVD & zip drive, scanner, CD recordable/rewritable drive, and application software. See <http://www.mclibrary.duke.edu/services/multimedia-studio.html> for more information.
- **Online Catalog Terminals** - Reference Area, Mezzanine Level, and Stacks Levels.
- **Reference Area** - Networked PCs, application software, Internet and database access.

Special Collections

- History of Medicine • Reference
- Reserve Reading Room • Engel (leisure reading)



UpToDate Now Available!

We are pleased to announce that the Medical Center Library has obtained access to UpToDate. The addition of this resource has been made possible through cost sharing with the Departments of Medicine, Community and Family Medicine, Pediatrics, and Radiation Oncology.

UpToDate synthesizes the latest clinical information and offers specific diagnosis and treatment recommendations, thereby supporting clinical decision making at the point of care. The program has over 4,500 clear, concise topic reviews written exclusively for UpToDate “by physicians for physicians.” Also included are over 10,000 graphics, 100,000 integrated MEDLINE abstracts, a complete drug information database, and a summary of the most important advances since the last release.

UpToDate access is strictly limited to the Duke University Hospital and Medical Center. As a result, **remote access through the proxy server is prohibited**. While license negotiations are being completed, we have been granted access to UpToDate on a trial basis. Once the terms of the license have been finalized, details on authorized users and access options using a Virtual Private Network (VPN) account will be announced on our Website.

To access UpToDate, choose it from the “Databases” dropdown menu on DUMCL Online at <http://www.mclibrary.duke.edu/> or connect directly to <http://www.uptodate.com/>. For additional information, stop by the Library Service Desk or call 660-1100.

Interlibrary Loan Fees Increase

Until now, the Library has been subsidizing on the average from \$7.00 to \$9.00 of the costs for interlibrary loans. However, due to budget cuts and staffing costs, the Library can no longer absorb these expenses. Starting July 1, 2003, the cost for obtaining articles from non-Duke libraries rose from \$5.00 to \$11.00 per article. The fee for photocopies made from journals in our Library or from any other Duke libraries remains at \$5.00 per article. Rush and fax fees also remain at \$3.00 per request. A \$5.00 fee has also been implemented for books and other loans received from non-Duke libraries. There will continue to be no charge for books obtained from Duke libraries.

	<u>Duke Libraries</u>	<u>Other Libraries</u>
Photocopies	\$5.00 per article	\$11.00 per article
Books	No charge	\$5.00

In Memoriam



Peggy Birch Toy, who worked behind the scenes as a member of the Cataloging Department for almost forty years, passed away on the morning of May 29, 2003, at the Duke University Medical Center, after a brief illness.

Peggy started work at the Medical Library in September of 1963, a little more than a year after graduating from Durham High

School. This was shortly after Terry Cavanagh became the second Director of the Library in 1962, succeeding Judith Farrar, who had been Director since the Medical Library was established in 1928. Peggy received on-the-job training as a cataloger and continued in that position for the next 39 years, concentrating on classifying and cataloging books, audiovisuals, serials, electronic Web documents, and ephemera, those hard-to-define items like single brochures and posters. Damaged books also found their way to Peggy's desk because she was adept at giving first aid and making repairs to keep them in circulation.

Peggy was one of the few remaining links to the Library's past. Her many skills and wry sense of humor will be missed.

Staff News



Stephanie Holmgren, Information Services Librarian since January, 2002, has taken a position as Biomedical Sciences Librarian at NIEHS in RTP. Prior to coming to Duke, Stephanie was an intern at NIEHS.

Pat Thibodeau, Associate Dean, has been given an award by the Biomedical and Life Science Division, Special Libraries Association, for twenty-five years of membership and professional service, spanning 1978-2003.

Recent Additions to DUMCL Online

<http://www.mclibrary.duke.edu/>

Medical Center Archives Website NEW

<http://archives.mc.duke.edu/index.html>

The new DUMC Archives Website offers online access to collections, guidelines, and general information. Users can search item-level descriptions of materials in collections, submit reference requests, and view a timeline of selected events in DUMC history. The Website also provides records retention and disposition guidelines and records transfer instructions and forms. Choose this resource from the "Collections" dropdown menu on the main Web page.

Betsy Adams Retires After 28 Years

Maurice Reece, Access Services

After twenty-eight years of service to the Medical Center Library, **Betsy Adams** has decided to retire to the Asheville area of Western North Carolina. A native of Jackson, TN, her decision to move west was prompted in part by the need to be closer to her parents and family, who still live in Jackson.

Betsy began working at the Medical Center Library as an Interlibrary Loan (ILL) Assistant in August, 1975, shortly before the Library moved into its new home in the Seeley G. Mudd Building. She had attended college at Middle Tennessee State and Louisiana State, and a year later enrolled at UNC-Chapel Hill to get her Master's degree in Library Science. While completing her studies, she continued to work in the ILL department.

Over the years, Betsy has served as Interlibrary Loan Coordinator, Information Services Coordinator, and has specialized in library work in the areas of integrative medicine, medical ethics, and consumer health, which included participation on the Duke Patient/Family Education Committee. She has been active professionally, including serving as President of the Association of North Carolina Health and Science Libraries (ANCHASL), and has held offices in the Durham County Library Association and the Mid-Atlantic Chapter of the Medical Library Association.



After many years as a professional librarian, Betsy says she hopes to find an outlet to indulge her musical interests and talents, which include playing the organ and choral singing.



Library Educational Offerings

*The Medical Library Education Center (MLEC) is located
in Room 104 on the Lower Level of the Library.*



Individual and Group Sessions

*Please contact the topic instructor
to arrange for a session*

MEDLINE

Using the Ovid Web Gateway

Call Library Service Desk

919-660-1100

PubMed

Anne Powers, 919-660-1128

Basics of Library Use

Hattie Vines, 919-660-1125

Grant Information on the Web

~ COS and Other Resources ~

Anne Powers, 919-660-1128

Introduction to EndNote

Ginger Carden, 919-660-1184

Introduction to Reference Manager

Ginger Carden, 919-660-1184

Introduction to Sources for Health Statistics

Hattie Vines, 919-660-1125

Searching the Internet

Connie Schardt, 919-660-1124

Self-Instruction

Ovid Web Tutorial

*Interactive, 40-minute tutorial designed to show
you step-by-step the basic components of a
MEDLINE search using the Ovid Web Gateway*

<http://www.mclibrary.duke.edu/respub/guides/ovidtut/>

EndNote Tutorial

*Tutorial designed to assist users who have completed
a search in the Ovid Web version of MEDLINE and
would like to import citations into EndNote*

<http://www.mclibrary.duke.edu/respub/guides/endnote/>

EBM Tutorial

*Tutorial which identifies the steps in the EBM
process and key issues related to critical appraisal*

<http://www.hsl.unc.edu/lm/EBM/index.htm>

Internet Tutorial

*Web-based tutorial designed to introduce you to the
Internet and searching for information on the Web*

<http://www.mclibrary.duke.edu/respub/guides/intertut/>

Electronic Resources Tutorial

*Tutorial designed to familiarize users with some
of the electronic resources offered through
DUMCL Online, the Library's Website.*

<http://www.mclibrary.duke.edu/respub/guides/elecres/>

Virtual Tour of the Library

*Online tour which provides information about the
Medical Center Library, its collections and
services, and where to find them within the building*

<http://www.mclibrary.duke.edu/about/vt/>

**For more information about these offerings, connect to the Library's Website at
<http://www.mclibrary.duke.edu/services/schedule.html>.**

Duke University Medical Center Library News is published bimonthly.

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