



Duke University Medical Center Library News

October 2001

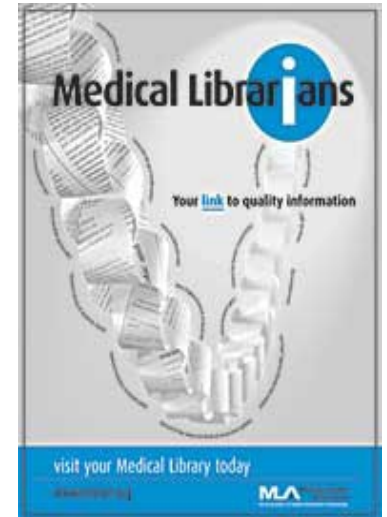
Issue #278

We Are The Strongest Link! Help Us Celebrate! Win A Prize!

Lisa L. Meyer, NMLM Task Force Co-Chair

In 1997, the Medical Library Association designated October as **National Medical Librarians Month (NMLM)** to acknowledge the expertise and services of medical librarians. Last October during NMLM, our Library won national recognition for its public relations campaign, "Anatomy of a Medical Library."

This October, we will again be promoting our services to the Duke community by sponsoring activities that emphasize this year's slogan, "***We are the Strongest Link to the World of Medical Knowledge.***" Our campaign will center upon marketing the Library's resources and services that provide direct links to the world of medical knowledge for Medical Center personnel, especially in the areas of education, research, and patient care. Planned activities will promote our librarians' key roles in providing education about developing information technologies, the continual importance of our print resources, and the expertise of the Library staff, all factors that have helped contribute to the success of Duke as one of the top medical centers in the world.



To further promote National Medical Librarians Month, we will be sponsoring *Who Wants to be a Millionaire?*, a Web-based scavenger hunt at <http://www.mclibrary.duke.edu/hot/hunt.html>. We will have a new hunt starting each Monday in October, with a smorgasbord of prizes for the weekly winners including copy/print cards, document delivery vouchers, free scanning, mediated searches by our information experts, and Web page design consultations. All scavenger hunt participants will automatically be entered into a grand prize drawing for a Palm Pilot.

We will also celebrate "Special Wednesdays" in October - **Administrators' Day (Oct. 3)**, **Clinicians' Day (Oct. 10)**, **Educators' Day (Oct. 17)**, **Researchers' Day (Oct. 24)**, and **Campus Libraries' Day (Oct. 31)**. We encourage you to stop by the Library on *your day*, fill out a raffle ticket for a special prize, and let us make you "feel like a million bucks."

Help us celebrate and have some fun during NMLM, and be sure to stay tuned for more surprises...

Duke University Medical Center Library http://www.mclibrary.duke.edu/	Monday - Thurs. 8:00 am - 12:00 am	Help Us Celebrate NMLM!..... 1	Virtual Reference Coming Soon..... 5
	Friday 8:00 am - 8:00 pm	Meeting Your Information Needs..... 2	Recent Additions to DUMCL Online.... 5
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Information Desk 660-1111			

Meeting Your Information Needs

Pat Thibodeau, Associate Dean for Library Services

Making sure that we meet the diverse information needs of our Duke patient care, education, and research communities is one of our greatest challenges in the Library. How do we know and anticipate what you want, what improvements to make, or when new services should be added? Below are just a few of the methods we use to make sure we're doing the right things well. As you explore our Library and use our resources, I hope that you will utilize these tools to share your ideas about how we can better meet your needs.

Surveys, like the recent Web survey, are used to collect data on what you are using, its importance, and the frequency of use. This allows us to expand services, add resources, or change what we currently do. Although surveys take time to complete and may seem inconvenient, they give us valuable feedback about maintaining current services and making improvements for the future.

The **Journal Review Study**, a thorough review of journal usage and costs, provides a chance to evaluate our paper and electronic journal collections. In September, 2001, we started a new review cycle that will affect journals purchased in 2002 and 2003. We have contacted every department, division, and school and requested that they rank the importance of individual journal titles to their specialty. There will be opportunities later this year to review our list of potential cancellations and provide further input on what must be retained and what can be deleted.

Suggestion boxes, virtual or real, provide an opportunity to send us compliments, complaints, queries, or suggestions for new books, journals, or services. A "Purchase Recommendation Form" is also available on the Web (<http://www.mclibrary.duke.edu/respub/collections/reqform.html>) or from the Information Desk. A suggestion box is in the main lobby across from the Circulation Desk, or you may send suggestions through the many email links on our Web pages.

The **Library Advisory Committee** is composed of representatives from across the Medical Center and allows us to discuss activities and trends with colleagues, obtain guidance on difficult issues, and stay in tune with how faculty, staff, and students work, study, and deliver care.

Our staff routinely forwards your comments, concerns and suggestions to Library Administration and other units within the Library. One of our best communication channels, they welcome your ideas about new services and how to improve existing ones. Stop by and let them know if you have difficulties finding information or if you have suggestions for additions to our collection.



DUMCL Online has moved to its new Web address at <http://www.mclibrary.duke.edu/>. Now that the Website has been relocated, you will need to **re-bookmark any saved pages** using one of the following options:

1. Go to the main DUMCL Online page, find the specific page you wish to re-bookmark by using the drop-down and tabular menus on the left, and then re-bookmark the page.
2. Edit the portion of the URL that has changed.

Change:

<http://www.mc.duke.edu/mclibrary/>

To:

<http://www.mclibrary.duke.edu/>

For example, the Web address for the E-journals page has now been changed from <http://www.mc.duke.edu/mclibrary/respub/collections/ejrn.html> to <http://www.mclibrary.duke.edu/respub/collections/ejrn.html>.

If you have any questions, please contact the Information Desk at 660-1111 or mceref@mc.duke.edu.

MICROMEDEX® Healthcare Series

Hattie Vines, Information Services

These combined databases support clinical decision making and quality patient care by providing comprehensive drug, acute care, and toxicology information. Each database contains thousands of documents covering medical concepts, illnesses, injuries, procedures, treatments, protocols, and drug information. MICROMEDEX is accessible from the *Databases* drop-down menu on our main Web page (<http://www.mclibrary.duke.edu/>). A PDA version (*mobileMICROMEDEX*) is also available. **Please note: Use of this database is restricted to Duke IP addresses, but some sections may not be available.**



Basic Searching and Navigation - Users have the option of *searching a collection of databases simultaneously, searching one or more specific databases, or searching a specific topic with the “Search by category” option.* Use keywords or a combination of keywords to search any topic, but **do not use Boolean search operators (AND & OR)**, even when searching more than one keyword at a time. Matches are grouped and displayed using six major topics: **Summary Documents, Drug Information, Toxicology Information, Acute Care and Emergency Medicine, Reproductive Risk, and Complementary and Alternative Medicine (This section not available to Duke users).** Each topic match is followed by the database name in which the document is found. Use the “modify your search” textbox to make adjustments in your search. **Please note:** searches performed from the search results page will activate use of the **Integrated Index®** search engine. Some documents will display a “document outline” page where information is divided into smaller sections for faster retrieval; outlines with the plus [+] symbol have additional sections. Documents resulting from searches are listed as links - click the link to jump to any document, then use the “outline” navigation button to return to the outline. When using the *Integrated Index* feature, the Healthcare Series application searches for keyword(s) in the following topics and databases:

Summary Documents (Quick Reference)

ClinicalPoints® System, DrugPoints® System, and ToxPoints® System

Drug Information

Physicians’ Desk Reference®, DRUGDEX® Drug Evaluations, DRUGDEX® Drug Consults, DRUGDEX® Tradename Products, USP DI® Drug Information for the Healthcare Professional, USP DI® Advice for the Patient®, Martindale: The Complete Drug Reference, Martindale Tradename Products, Material Safety Data Sheets (MSDS) from USP DI®

Complementary and Alternative Medicine

(This section not available to Duke users)

Toxicology Information

POISINDEX® Managements, POISINDEX® Products, MEDITEXT® Managements, HAZARDTEXT® Managements, IDENTIDEX® Tablet & Capsule Identification

Acute Care and Emergency Medicine

Emergency Medical Abstracts, EMERGINDEX® Clinical Reviews, Prehospital Care Protocols

Reproductive Risk

TERIS, REPROTOX, REPROTEXT® Database, Shepard’s Catalog of Teratogenic Agents

Printing - Select the “print ready” button to view the document in its entirety. From the “print ready” options page, choose the “display full document” link, which will allow you to use your browser’s “find” button to scan the entire document. Select sections to print from the outline page by choosing the corresponding checkbox, or use the “print ready” button to print the entire document. To print only the pages currently loaded in memory, use the *print function on your browser*. **Please note:** documents larger than three or four pages in length may not print in their entirety due to segmentation, which occurs automatically. From the DRUGDEX system or the Martindale database, you will have the option to choose a list of brand names from the selected drug by choosing the “product index” button.

Introducing Marlyse H. MacDonald

Maurice Reece, Circulation Services

Marlyse MacDonald, Information Services Librarian, says she knew that she wanted to be a reference librarian from the first class she took in graduate school. While working on her Master's Degree in Library and Information Science at the University of South Carolina, she saw the exciting opportunity to combine her love of research and learning *without* having to write the ensuing long papers.



Marlyse first joined the Medical Center Library staff in October 2000 and moved into a permanent position this past July. Her primary job focus is providing reference service at the Information Desk and consulting with patrons on using the Library's resources. As the library environment changes from its traditional model to one heavily centered on information retrieval through technology, Marlyse is interested in exploring new ways of meeting users' needs.

She is also responsible for developing and maintaining the Internet subject guide on Personal Digital Assistants (<http://www.mclibrary.duke.edu/respub/refres/pda.html>) and has helped develop the Latino Health Web page (<http://www.mclibrary.duke.edu/respub/refres/latino.html>) to assist medical staff in communicating better with their Spanish-speaking patients. She earned her B.A. degree in Spanish from the University of Virginia.

Marlyse, who became *Mrs.* MacDonald this past March, says knitting and harassing her two tabby cats are among her favorite pastimes.

We are very happy to have Marlyse on our staff at the Medical Center Library. If you need her assistance, you may contact her at **919-660-1111** or send email to **hickm009@mc.duke.edu**.

Gifts and Donations

Mary Ann Brown, Collection Development

The following individuals donated books/materials to the Medical Center Library from July, 2000 - June, 2001.

Dr. W. Banks Anderson, Jr.	Dr. Nurum Erdem	Dr. Neil R. MacIntyre	Ms. Vicki Y. Saito
Dr. Paul Austin	Dr. Bernard F. Fetter	Dr. William W. McLendon	Mrs. Mary D. B. T. Semans
Dr. Saul Boyarsky	Dr. Irwin M. Freundlich	Dr. Michael R. McVaugh	Dr. Rose Shalom
Dr. Ewald W. Busse	Dr. Irwin Fridovich	Dr. Elizabeth Meine	Dr. Ralph Snyderman
Mrs. Elizabeth G. Caldwell	Dr. Charles Greenberg	Family of Dr. William J. Murray	Dr. Alexander Spock
Dr. James H. Carter	Dr. Edward C. Halperin	Dr. Richard Cabot Nailling	Dr. Robert E. Stone
Dr. Bryan Clary	Dr. Gordon Hammes	Dr. Francis A. Neelon	Dr. Karl Stumpf
Dr. R. Edward Coleman	Dr. Judith Hays	Ms. Robin Robertson Potts	Dr. Jeremy Sugarman
Dr. Kathryn M. Connor	Dr. Ralph Heinz	Dr. Leonard Prosnitz	Dr. Marvin Swartz
Dr. Jonathan R. T. Davidson	Ms. Susan L. Heisler	Ms. Alveria Pugh	Ms. Melissa Wellons
Ms. Susan M. Denman	Mr. William H. Helfand	Dr. Joseph G. Reves	Mrs. Robert Williams
Dr. Vincent Deramo	Mr. & Mrs. D. Frank Hinnant	Dr. Stanley J. Robboy	
Drs. Edwin & Marsha Eigenbrodt	Ms. Lucille Lopp	Dr. Victor L. Roggli	

Public Scanning Station Available

Julie Garrison, Education Services

A **public scanning station** is now located on the Library's lower level, just outside the Electronic Classroom in the MLEC (Medical Library Education Center). This self-service scanner is available for use free of charge. Basic scanning software and Adobe PhotoDeluxe Home Edition allow users to do limited image manipulation. Images can either be burned on a CD-ROM or saved on a floppy disk. CD-ROMs and disks are available for purchase from the Circulation Desk for \$2.00 each.

If you have a complex educational technology project or need to do extensive image manipulation, you may contact **Tiffany Anderson**, Instructional Technology Librarian, at **660-1123** or **ander098@mc.duke.edu**, to consult about the *Library's Multimedia Studio* (Rm 411).



Self-service Public Scanning Station

Virtual Reference Coming Soon

Eric Albright, Public Services

The Medical Center Library and the Duke University Libraries will soon introduce a new reference service called **Virtual Reference**. This service will enable you to have an interactive online chat with a library staff member in "real time." In addition to online chatting, the service will allow the librarian to *guide your Internet browser to Web pages*. We hope this service will assist you in answering questions, conducting research, and enhancing your use and understanding of our resources. Look for more information soon!

Recent Additions to DUMCL Online

<http://www.mclibrary.duke.edu/>

New Resource Center: Health & Wellness

http://infotrac.galegroup.com/galenet/duke_health?db=HWRC

This resource center covers topics in health and medicine, medications, and wellness. Includes encyclopedias, directories, medical dictionary, magazines, journals, and newspapers. "Health & Wellness" can be found under the *Databases* drop-down menu on the main Web page. Please note: Use of this database is restricted to Duke IP addresses.

EndNote Tutorial Revised

<http://www.mclibrary.duke.edu/respub/guides/endnote/>

This tutorial, current as of June 2001, is designed for those who use Netscape Navigator to access the Ovid Web interface to MEDLINE, in conjunction with EndNote version 4.01. Choose this resource from the "Tutorials" page under the *Services & Facilities* drop-down menu on the main Web page.

Introduction to PubMed

<http://www.mclibrary.duke.edu/respub/guides/pubmed.html>

The purpose of this page is to teach users to effectively search for information using PubMed, a database that provides access to bibliographic information from MEDLINE and other life sciences literature. Access this resource under the *Learn About* drop-down from the main Web page.

Subject Guides Update

End of Life **NEW**

<http://www.mclibrary.duke.edu/respub/refres/endlife.html>

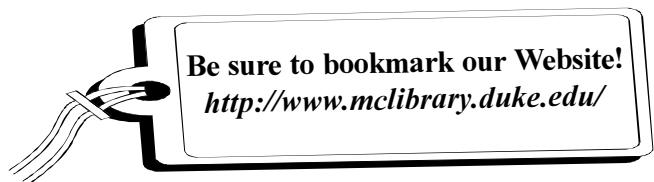
Social Work **NEW**

<http://www.mclibrary.duke.edu/respub/refres/socwork.html>

Consumer/Patient Health [Revised]

<http://www.mclibrary.duke.edu/respub/refres/consumer.html>

If you have suggestions for other subject guides we should develop, please contact **Hattie Vines** at **660-1125** or **vines001@mc.duke.edu**.



Staff News

Andy Eisan has returned to the Library after taking a nine-month leave to pursue research interests. Andy is now working in the Public Services Department.



Tanika Hayes, formerly ILL Library Clerk, has taken a Clerk position in Library Administration. Tanika has been employed at the Library since January, 2000.

Adam "Randy" Marsh, a familiar face in the stacks for the past several years, has taken a position as Library Assistant in the ILL Department. Randy has worked at the Library since January, 1997.

Pat Thibodeau, Associate Dean, has been selected Chair of the Library Technology and Services Act (LTSA) Advisory Committee, North Carolina State Libraries. This committee oversees the use of federal LTSA funds and reviews grant proposals submitted by North Carolina libraries to strengthen services, resources, and technology.

Congratulations to the following staff members who received *2001 Service Awards*:

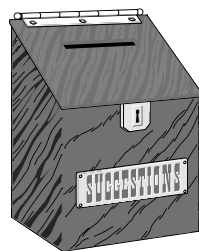
Michael Campbell	10 years
Virginia Carden	15 years
Artura Goods	5 years
Alveria Pugh	30 years
Maurice Reece	10 years
George Stephens	30 years
Hattie Vines	30 years
Millie Walke	35 years

Information Services

New Sunday Hours

4:00 pm - 8:00 pm

The Medical Center Library staff welcomes your suggestions and comments. Please feel free to drop them in the Suggestion Box located on the Entrance Level across from the Circulation Desk.



Holiday Hours

The Library's main entrance and Circulation Services will close 15 minutes before the final closing time, so staff can secure the Library. No materials will be checked out within 15 minutes of closing time.

Thanksgiving

Wednesday	Nov. 21	8:00 am - 12:00 am
Thursday	Nov. 22	CLOSED
Friday	Nov. 23	8:00 am - 5:00 pm
Saturday	Nov. 24	10:00 am - 6:00 pm
Sunday	Nov. 25	2:00 pm - 10:00 pm

Christmas & New Year's

Saturday	Dec. 22	10:00 am - 6:00 pm
Sunday	Dec. 23	12:00 pm - 6:00 pm
Monday	Dec. 24	8:00 am - 12:00 pm
Tuesday	Dec. 25	CLOSED
Wednesday	Dec. 26	8:00 am - 8:00 pm
Thursday	Dec. 27	8:00 am - 8:00 pm
Friday	Dec. 28	8:00 am - 8:00 pm
Saturday	Dec. 29	10:00 am - 6:00 pm
Sunday	Dec. 30	12:00 pm - 6:00 pm
Monday	Dec. 31	8:00 am - 6:00 pm
Tuesday	Jan. 1	CLOSED
Wednesday	Jan. 2	8:00 am - 8:00 pm
Thursday	Jan. 3	8:00 am - 8:00 pm
Friday	Jan. 4	8:00 am - 8:00 pm
Saturday	Jan. 5	10:00 am - 6:00 pm

Thank You!!!

Pat Thibodeau

Associate Dean for Library Services

Your responses to the Web survey we held during the last two weeks in August were overwhelming. We received over 50 surveys in the first hour and more than 1,500 by the end of the first week. Overall, we received more than 2,600 responses! Many of you took time to send us wonderful comments about the importance of our Library and the types of materials needed to support your work at Duke. Your responses have provided us with lots of useful data. In the next few weeks, a summary of the results will be posted on our site. Thank you again from all our Library staff!



Library Educational Offerings

*The Medical Library Education Center (MLEC) is located
in Room 104 on the Lower Level of the Library.*



Individual and Group Sessions

*Please contact the topic instructor
to arrange for a session*

MEDLINE

Using the Ovid Web Gateway

Call the Information Desk

660-1111

PubMed

Anne Powers, 660-1128

Basics of Library Use

Betsy Adams, 660-1131

Grant Information on the Web

~ COS, SPIN and Other Resources ~

Anne Powers, 660-1128

Introduction to EndNote

Ginger Carden, 660-1184

Introduction to Reference Manager

Ginger Carden, 660-1184

Introduction to Sources for Health Statistics

Hattie Vines, 660-1125

Searching the Internet

Tiffany Anderson, 660-1123

Self-Instruction

Ovid Web Tutorial

*Interactive, 40-minute tutorial designed to show you
step-by-step the basic components of a MEDLINE
search using the Ovid Web Gateway*

<http://www.mclibrary.duke.edu/respub/guides/ovidtut/>

EndNote Tutorial

*Tutorial designed to assist users who have completed
a search in the Ovid Web version of MEDLINE and
would like to import citations into EndNote*

<http://www.mclibrary.duke.edu/respub/guides/endnote/>

EBM Tutorial

*Tutorial which identifies the steps in the EBM
process and key issues related to critical appraisal*

<http://www.hsl.unc.edu/EBM/index.htm>

Internet Tutorial

*Web-based tutorial designed to introduce you to the
Internet and searching for information on the Web*

<http://www.mclibrary.duke.edu/respub/guides/intertut/>

Electronic Resources Tutorial

*Tutorial designed to familiarize users with some
of the electronic resources offered through
DUMCL Online, the Library's Website.*

<http://www.mclibrary.duke.edu/respub/guides/elecres/>

Virtual Tour of the Library

*Online tour which provides information about the
Medical Center Library, its collections and
services, and where to find them within the building*

<http://www.mclibrary.duke.edu/about/vt/>

**For more information about these offerings, connect to the Library's Website at
<http://www.mclibrary.duke.edu/services/schedule.html>.**

Duke University Medical Center Library News is published bimonthly.

Pat Thibodeau, Associate Dean

Beverly Murphy, Editor

Editorial Board:

Mary Ann Brown

Julie Garrison

Maurice Reece

Julie Walker

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