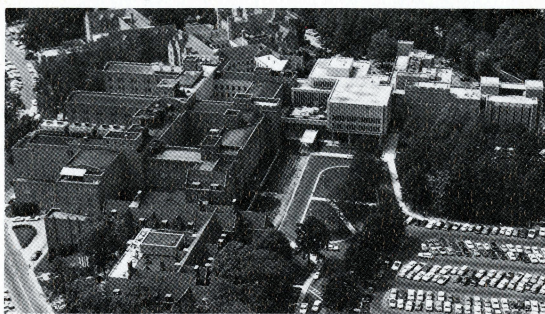




**DUKE UNIVERSITY
MEDICAL CENTER**

DURHAM, NORTH CAROLINA



Duke Medical Center



J. B. Duke

THIS IS DUKE UNIVERSITY MEDICAL CENTER

In his will in 1925, wealthy tobaccoman James B. Duke bequeathed \$4 million for construction of a medical school, hospital, and nurses' home as part of Duke University, formerly Trinity College, which he had endowed in memory of his father, Washington Duke.

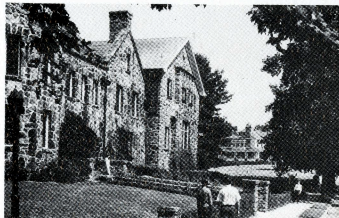
The hospital opened its doors to patients on July 21, 1930. In addition to the hospital, Duke Medical Center now includes the School of Medicine, the School of Nursing, and numerous programs in the allied health professions.

Highland Hospital, a 125-bed psychiatric facility in Asheville, North Carolina, and Sealevel Hospital, a 90-bed community hospital in Carteret County, North Carolina, have been donated to Duke and are integral parts of the Medical Center. Working agreements exist between Duke and both the Durham Veterans' Administration Hospital and the North Carolina Cerebral Palsy Hospital. Also, an educational exchange agreement exists with Doctors Hospital in Washington, D.C.

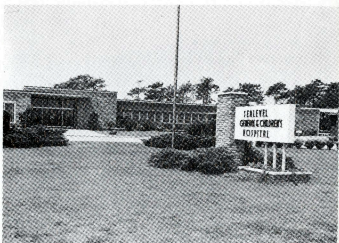
Duke Hospital itself is one of the largest non-governmental hospitals in the United States with a current capacity of nearly 800 beds and 50 bassinets. Patient care ranges from an intensive nursing unit to a minimal care unit. More than 22,000 patients are admitted each year. The hospital has an average daily census of 650, while more than 250,000 patients are seen in the Medical Center's clinics. To serve these patients, the center employs nearly 4,400 persons in addition to a medical staff of more than 650 physicians.

Nearly 2,600 doctors have received their M.D. degrees at Duke and approximately 1,700 nurses have earned degrees in the School of Nursing. Duke Hospital also is approved by the American Medical Association to offer advanced training in nearly all medical specialties.

As one of the nation's leading medical centers, Duke is an active participant in research into the causes and cures of disease. Physicians, Ph. D's, and lab technologists and technicians are spending millions of man-hours looking for the answers to questions that will provide better health tomorrow.



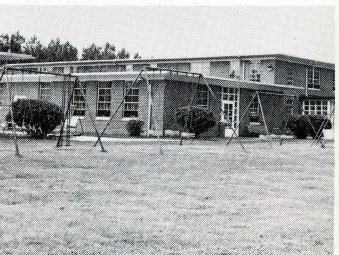
Highland Hospital



Sealevel Hospital



**Durham Veterans
Administration Hospital**



**North Carolina Cerebral
Palsy Hospital**

TO OUR GUESTS

Welcome to Duke Hospital. Our job is to serve you. While you are our patient, we shall do our best to give you kind, efficient, and highly skilled care.

Duke Hospital is a large and complex organization. If this is your first visit, you may find it bewildering. We hope that this booklet will answer some of the questions you may have. If other questions occur to you, please do not hesitate to ask your doctor, your nurse, or your hospital hostess.

We would appreciate your suggestions or comments concerning the care you receive. They will help us improve our service to you and other patients in the future.

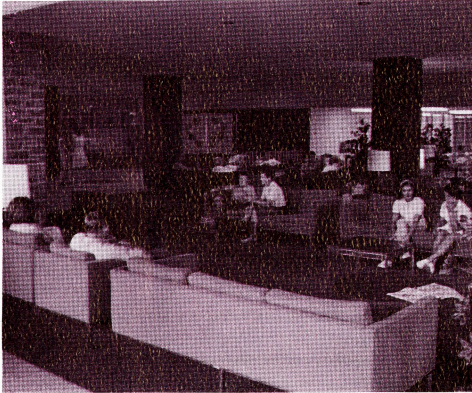
At present, and for the past several years, the Medical Center has been constructing additions to the hospital and renovating its facilities to keep pace with the latest advances in patient care. We know the noise and confusion associated with these activities may be disturbing to you, and we apologize for any inconvenience they may cause. We are minimizing their effect on your care and hope you will bear with us as we make these improvements for our patients.

Each member of the staff joins us in wishing you a pleasant stay and a rapid and complete recovery.

Sincerely,

Duke University Board of Trustees
Hospital Administration
Medical Center Employees





Your Stay

ADMISSION TO THE HOSPITAL

In order to serve you effectively, we must ask a number of questions at the time of admission—questions about you, your family, and your personal financial situation. We need to know many things about you for your medical records and for statistics which we are required to keep.

Our questions about your hospital insurance, special programs from which you may be receiving assistance, and circumstances under which you were injured or became ill are asked in order to make sure that you receive full benefit from your insurance or other assistance available to you. We ask that you bring all hospital insurance information, including policies, with you at the time of admission.

Our admission interview enables us to determine whether you are a private patient or a staff patient, a decision which governs financial arrangements for your care at Duke.

PRIVATE PATIENTS

If you are able to meet the full cost of your hospital care and a private physician, you are admitted as a private patient. Your doctor is a highly trained medical specialist who carries on a private practice and who also is a teacher in the Duke School of Medicine.

Several types of accommodations are available to you as a private patient, and rates vary with the type of room.

AT DUKE HOSPITAL

Every effort is made to provide you with the type of accommodation you prefer upon admission.

As a private patient, you are charged a basic daily rate for your room, meals, and related hospital charges. Added to this are individual charges for diagnostic and treatment procedures ordered by your doctor, such as X-rays, laboratory tests, physical therapy treatments, drugs, or the use of the operating room. If you have any questions about charges while you are in the hospital, a representative of the hospital business office will be glad to discuss your account.

Your doctor's fees are separate from the hospital charges and are determined by the business managers of the Private Diagnostic Clinics. Business representatives of these clinics will be happy to discuss any questions you may have about payment arrangements for your doctor's charges. For your convenience, the bill for your doctor's care can be paid in the hospital business office upon your departure from the hospital.

STAFF PATIENTS

If you are unable to pay the full cost of your hospital care and a private doctor, you are admitted as a staff patient.

Your care is under the general supervision of a senior staff doctor, a practicing physician who is also on the faculty of the School of Medicine. Your

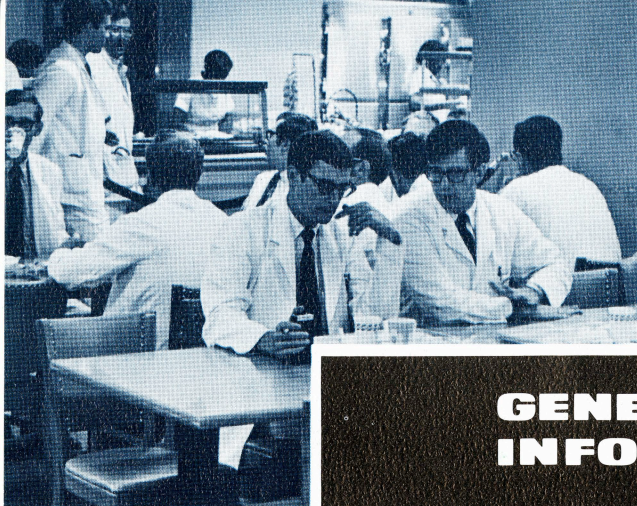
house staff doctor, who serves as your personal physician while you are in the hospital, is an intern or resident—a doctor who has completed his medical school education and who is now taking training in a medical specialty under the guidance of your senior staff doctor. You are charged a reduced physician's fee commensurate with your ability to pay.

As a staff patient, you are charged a reduced daily rate, plus regular individual charges for drugs, blood transfusions, and various other tests and services which your doctor may order for you.

MEDICARE PATIENTS

If you are covered by Federal Medicare hospitalization insurance, you should present your identification card at the time of your admission. The admitting officer will explain the amounts you are required to pay toward the cost of your care and have you make the necessary authorizations.

Billing for Medicare coverage for hospitalization costs will be done for you by the hospital. If you are treated by a private physician, the hospital will assist you in completing the necessary forms to file your own claim for reimbursement of the doctor's bill from the Medicare program. If your doctor's care has been rendered by a house staff physician under the supervision of senior staff physicians, both hospital and physicians' claims will be filed for you by hospital personnel.



GENERAL INFORMATION

AMBULATORY DINING ROOM

If your condition does not require you to remain in bed and your doctor gives you written permission, you may eat in the dining room for private ambulatory patients, located on the third floor in room 3355. Any questions you may have about this service can be answered by a dietitian.

BARBER AND BEAUTICIAN SERVICE

A barber or beautician can be engaged for you. Contact your hospital hostess.

CHAPLAINS SERVICE

A chaplain is available at all times for you and your visitors. Visits from a minister, priest, or rabbi of your particular faith also can be arranged at your request. Information about local religious services is available for your out-of-town visitors. You may attend the services if your doctor approves.

CHAPEL

You and your family are invited to visit the interfaith chapel on the first floor of the hospital near the main lobby. It is available at all times for private worship and meditation. Information about regularly scheduled services is available at the chapel or from the secretary on your ward.

GIFT SHOP

The Pink Smock, a gift shop operated by the hospital auxiliary, is located on the first floor of the main entrance building next to the main lobby. It is open from 10:00 a.m. to 8:00 p.m. Monday through Friday and from 9:30 a.m. to 4:30 p.m. on Saturdays.

HOSPITAL HOSTESSES

Duke's hospital hostesses stand ready to assist you and your family with many types of nonmedical services. They will gladly help with accommodation arrangements for family members, shopping, transportation arrangements, and they will aid you at the time of discharge. Please call on them to assist you in any way.

HOSPITAL STORE

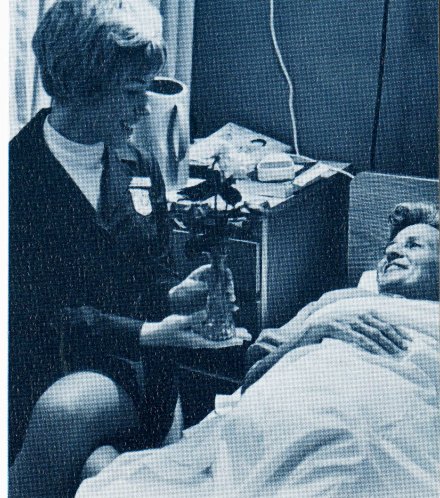
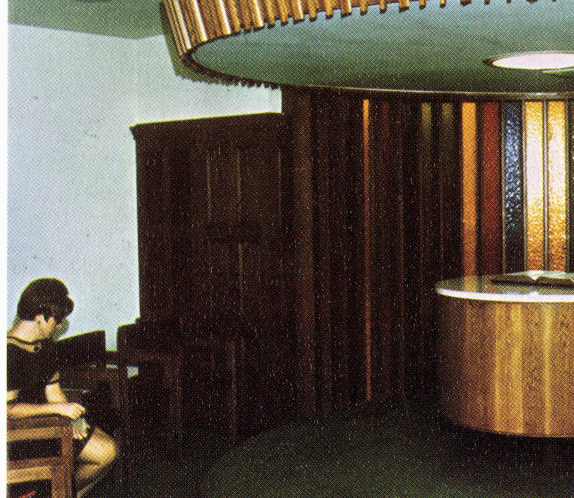
A small store in the School of Medicine end of the building offers fountain service, snacks, magazines, cards, gifts, and writing materials. The store is open from 8:00 a.m. to 5:00 p.m. Monday through Friday, and from 8:00 a.m. to 1:00 p.m. Saturday.

MAIL

Mail is delivered to your ward once a day. You may purchase stamps and mail packages in the hospital mail room on the ground floor. The mail room counter is open from 9:30 a.m. to 11:30 a.m. and 1:00 p.m. to 4:30 p.m. Monday through Friday, and from 9:30 a.m. to noon Saturday. Stamps may also be purchased from the hospital auxiliary shop cart which passes through each ward. Letters will be mailed for you by ward personnel on request.

NEWSPAPERS

You can arrange with your ward clerk for delivery of local morning and/or



evening newspapers to your room. Out-of-town papers can be purchased in the hospital main lobby.

NOTARY PUBLIC

Services of a notary public may be obtained upon request through the hospital business office.

PARKING

Patients bringing automobiles to the hospital must park in the paid parking lot directly across from the hospital. Charges are \$5 per week.

SNACKBARS

The hospital auxiliary operates two snackbars. One is located in the outpatient department and is open during clinic hours, from 9:30 a.m. to 3:30 p.m. Monday through Friday. The other is located near the main lobby and is open from 9:30 a.m. to 8:00 p.m. Monday through Friday.

TELEGRAPH SERVICE

Direct telegraph service is available in the hospital Monday through Friday from 8:30 a.m. to 5:30 p.m. and Saturday from 8:30 a.m. to 12:30 p.m. at the main desk of the Private Diagnostic Clinics.

TELEPHONE

If you are a private patient, a phone is at your bedside. For local calls, dial 9; then dial the outside number. For local information, dial 9; then 411. There is no charge for local calls. Long-distance calls may be placed by dialing "0" for the switchboard operator. Public pay telephones are located near the staff wards, in the lobbies, and in several other main areas around the hospital.

TELEVISION

Remote-control television sets may be rented for use by patients in rooms not already equipped with sets. A minimum charge covers installation and the first 5 days of use. After the fifth day, a daily charge is made. If a patient brings his own television set to his room and desires that it be attached to the hospital antenna, an installation fee is charged.

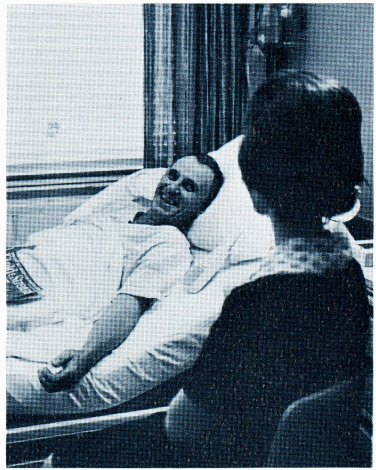
VALUABLES

Your valuables, including cash, should be deposited in the hospital business office at the time of admission. During your stay, valuables may be withdrawn at your request. (It is necessary to give 24 hours' notice when withdrawing sums in excess of \$200.) Because the hospital cannot take responsibility for property which you keep at your bedside, you are urged to take advantage of this service.

If you wear dentures or removable bridges, please ask your nurse to provide a protective container for them when not in use. These containers should be kept in the drawer of your bedside table. When not using eyeglasses, they should be placed in a case or envelope and kept in the drawer. The hospital is not responsible for damage to these articles.

VISITING

Rest is an important part of your treatment. On the other hand, having visits from your friends and loved ones is part of your therapy, too. The hospital considers your visitors honored guests, second only to our patients. It is courteously requested that all visitors cooperate in promoting the comfort and well-being of our patients by observing the visiting hours and the doctor's requests.



VISITING HOURS

11:00 a.m. to 8:00 p.m.

Cabell A and B wards	Long ward	Rankin ward
Cardiology ward	McDowell ward	Reed ward
Campbell ward	Matas ward	Sims ward
Cushing ward	Minot ward	Strudwick ward
Halsted ward	Neurosurgical unit	Third East ward
Hanes ward	Nott ward	Third West ward
Holmes ward	Osler ward	Welch ward
Howland ward	Prevost ward	Williams ward

Pulmonary Care Unit—2:00 p.m. to 3:00 p.m. and 7:00 p.m. to 8:00 p.m.
Acute Care Unit—9:00 a.m. to 10:00 a.m., 4:00 p.m. to 5:00 p.m., and 7:00 p.m. to 8:00 p.m. Only immediate family may visit. Visitors to this unit must check with the Welch ward nursing desk before entering and must be accompanied by a member of the nursing or professional staff to the unit. Length of visit will be determined by the physician and the nurse.

Cardiac Care Unit—If the patient's condition permits, visitors may enter from 3:00 p.m. to 4:00 p.m. and 7:00 p.m. to 8:00 p.m. Check at the ward nursing desk.

Meyer Ward—2:00 p.m. to 3:00 p.m. and 6:30 p.m. to 7:30 p.m. Monday through Friday and 2:00 p.m. to 5:00 p.m. and 6:30 p.m. and 7:30 p.m. Saturday and Sunday with permission of the doctor.

PLEASE—

Only two visitors per patient at a time.

Visitors should be 12 years of age or older, with 18 the minimum age for visiting the Acute Care Unit, the Cardiac Care Unit, Meyer Ward, the intensive nursing ward of the Neurosurgical Unit, and the Pulmonary Care Unit.

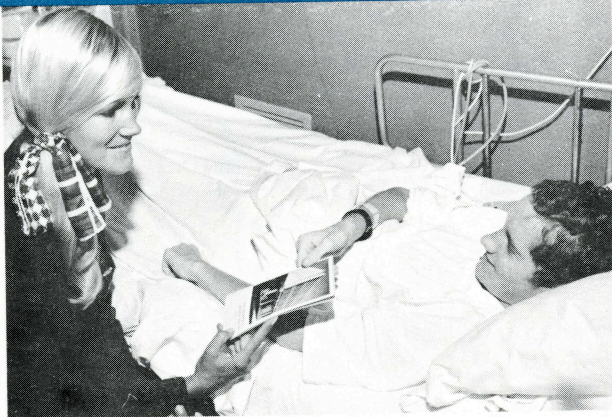
Only fathers and grandparents may visit on the obstetric wards.

If, on mutual agreement of the patient, physician, and nurse, there is need for a member of the family to stay overnight, arrangements can be made. Physicians and nursing personnel may either restrict or liberalize visiting depending on the condition of a particular patient.

SERVICES FOR YOUR VISITORS

A brochure for your visitors is available in the main lobby of the hospital. The hospital hostesses will be glad to make any necessary arrangements for your visitors.

personal / **INFORMATION**



Hospital Hostess Program Duke University Medical Center

Purposes and Duties

Duke's hospital hostesses are employed to serve our patients in any non-medical situation. They may assist you with such things as accommodation for family members, shopping, discharge procedures and transportation arrangements. The hostesses also work closely with the Hospital Chaplains Service to express to you the compassionate concern of the Medical Center.

History

The Hospital Hostess Program began in the fall of 1960 in an attempt to add a more personal touch to patient care. Initially, two hostesses were employed, and, as the Medical Center has expanded, several more have been added to the staff.



Mrs. Jackie Gutekunst

Mrs. Gutekunst, who joined the hostess staff in September of 1970, is a native of Pennsylvania and a graduate of the Lansdale School of Business in Lansdale, Pa. She had previously worked six years as a medical secretary at the Hospital.

Hello,

I am your hospital hostess, and on behalf of the staff and personnel here, I want to welcome you to Duke University Medical Center.

I will be happy to help you with any non-medical service you or your family may require. You may reach me through your ward clerk or by calling extension 2342 between 8:30 a.m. and 5 p.m. Monday through Friday.

It is my hope that your visit here at Duke will be most beneficial and pleasant.

If I can assist you in any way, please let me know.

Sincerely,

Mrs. J. Gutekunst





GREETINGS FROM THE AUXILIARY

We regret the necessity of your hospital visit. However, now that you are here, we join the hospital staff in wishing you a speedy recovery and a comfortable stay in our hospital. We are members of the Duke Hospital Auxiliary, volunteers identified by our cherry-pink smocks. The Candy Strippers, our junior volunteers, wear the pink- and white-striped uniforms. We hope that we, too, can add to your well-being and be of assistance to you during your stay at Duke.

A FEW OF OUR SERVICES INCLUDE:

Shop Cart—Our shop cart is scheduled to visit patient wards in the mornings and is stationed in the main lobby in the afternoon. The cart supplies such items as toothpaste, combs, shaving equipment, stationery, candy, gum, and reading material for your convenience.

Library Service—The library cart is taken to patient areas as permitted each week. You may wish to borrow paperback and/or bound books from this "library on wheels."

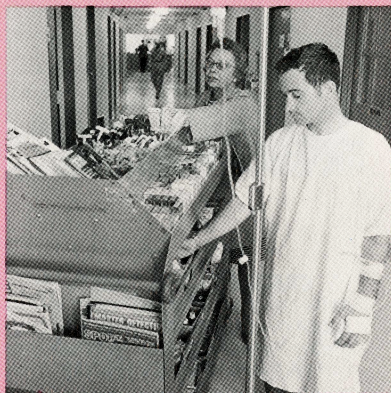
Gift Shop—The Pink Smock Gift Shop, our newest service, provides a convenient place for you and your visitors to purchase gifts, toys, cards, plants, and other interesting items.

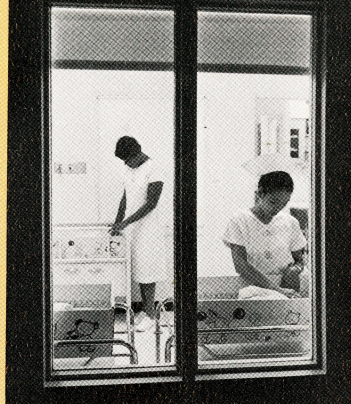
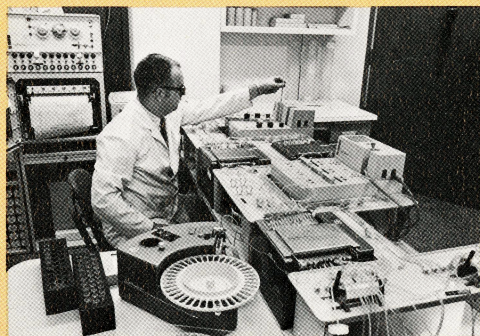
Snackbars—The auxiliary operates two snackbars for patients, visitors, and staff. One is located in the outpatient department and the other is just off the main lobby. Our profits from the snackbars and from the gift shop are given to the hospital in the form of gifts and special projects.

Guide Service—As another service to new patients, we provide volunteers to direct and guide patients entering the outpatient department to and from their appointments in various clinics.

Reception Desk—Our volunteers presently staff the reception desk in the outpatient department. We direct patients to their proper registration station and assist in making phone calls, getting wheelchairs and answering questions.

Children's Service—Members of the auxiliary assist the recreation therapist in the playroom. The auxiliary also provides many toys for the children and aids with special events at Christmas, Easter, and other holidays.





MEDICAL SERVICES

CARDIAC CARE UNIT—Duke's 10-bed Cardiac Care Unit is equipped with bedside monitors and centralized monitoring equipment at the nurses' station. Highly trained personnel provide continuous observation and immediate emergency treatment for patients with serious heart ailments.

CARDIOLOGY FACILITIES—In addition to electrocardiographic (ECG) equipment to record heartbeats, Duke's Division of Cardiology provides a variety of cardiovascular diagnostic tests. A cardiac catheterization laboratory also aids in heart disease diagnosis, and special computerized equipment is now in use to help in the evaluation and treatment of patients suffering from myocardial infarction (heart attack).

DRAKE PAVILION (Minimal Care Unit)—Ambulatory patients who require minimal nursing care or who are hospitalized for diagnostic study may be admitted to Drake Pavilion. Duke's Minimal Care Unit is located at the Hilton Inn near the hospital.

ELECTROENCEPHALOGRAPHIC LABORATORY—Duke has three EEG units which record brain waves produced by the electrical impulses of the brain. Physicians use these graphs to aid in the diagnosis of a variety of illnesses including epilepsy, metabolic disorders, vascular diseases, and others.

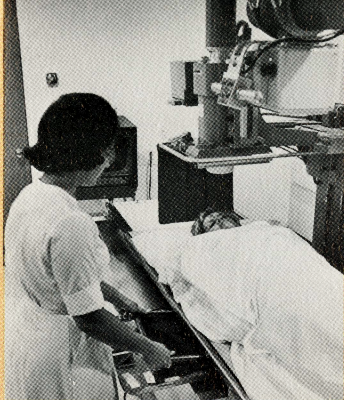
EMERGENCY—The hospital has an ultra-modern emergency area including 14 examining rooms, major and minor surgical rooms, and a variety of other special treatment facilities, in addition to its own medical laboratory and X-ray area. Physicians specializing in all branches of medicine are on call within the hospital at all times.

INHALATION THERAPY—Qualified therapists and technicians administer appropriate therapy (oxygen, pressure breathing, etc.) for treatment of certain cardiac and respiratory disorders. Treatment is given as ordered by your attending physician.

INTENSIVE CARE UNITS—Special nursing facilities provide more comprehensive care for patients with certain illnesses. Duke has established specialty units (in addition to the cardiac care and acute care units mentioned elsewhere in this section) for patients with serious respiratory ailments, for those who have cancer, for patients who have had neurosurgery, and for premature or ill babies. Each of these units is staffed with highly trained personnel to offer patients the best care possible.

LABORATORIES—Duke Hospital provides a complete range of laboratory facilities to check blood, urine, and other specimens to aid your doctor in his diagnosis and treatment procedures. Tests are performed in the quantitative clinical chemistry laboratory, and in laboratories including dermatology, microbiology, the outpatient department, the private medical clinic, the staff patient section, and others.

OCCUPATIONAL THERAPY—The purpose of occupational therapy is to aid in the physical restoration and to meet the emotional needs of the patient by providing purposeful activity with a therapeutic goal in mind. This is accomplished in a variety of ways—crafts for therapeutic exercise and emotional outlets, evaluation and retraining in the areas of self-care, and household work efficiency programs for disabled homemakers.



AND FACILITIES

PHYSICAL THERAPY—Physical therapy consultation, treatment, and instruction in home programs are available for all patients referred by their physicians. Therapeutic procedures include exercises for increasing strength, endurance, coordination, and range of motion; instruction in activities of daily living and the use of assistive devices, and the application of physical measures to relieve pain and discomfort.

POISON CONTROL CENTER—A special facility for treatment of children and adults who have been poisoned is located in Duke's emergency area. The center serves as a reference facility for private physicians and hospitals throughout the Southeast on a 24-hour basis.

PRIVATE DIAGNOSTIC CLINICS—Duke offers private patients practically all subspecialty facilities through the medical and surgical private diagnostic clinics.

PRIVATE DUTY NURSES—Private duty nurses can be employed by you or your family. Contact the nursing office for details.

PSYCHIATRIC SERVICES—Duke Hospital has a 65-bed psychiatric unit providing both individual and group psychotherapy. In addition, environmental therapy, occupational therapy, and recreational therapy are available at the request of the physician. Day-care facilities, special diagnostic and treatment procedures for psychosomatic disorders, and an information and counseling service for older persons also are offered for patients in the unit.

RADIATION THERAPY—The division is staffed with four qualified radiologists. Such experienced paramedical personnel as a radiation physicist and specialists in radiation dosages are available for consultation. The division is chiefly concerned with the treatment of cancer and associated conditions.

RADIOLOGY (X-ray)—X-rays are a valuable aid to your doctor in his diagnosis and are performed at his request. The department of radiology at Duke has a complete staff of radiologic technologists and technologist students who carry out the requested X-ray examinations under the direct supervision of certified radiologists. The department consists of 30 radiographic rooms, each equipped with specialized X-ray units for handling a variety of diagnostic procedures.

RECOVERY ROOM AND ACUTE CARE UNIT—A vital facility in our hospital is the recovery room located adjacent to the surgical suites. Patients are usually taken to this area following surgery to receive constant, expert care by nursing and anesthesia staffs until they can be returned to their regular rooms. Located next to the recovery room is the acute care unit which provides round-the-clock intensive nursing care for the acutely ill patient.

SURGERY—The department of surgery, which utilizes Duke's 18 operating rooms, is staffed 24 hours a day to provide for all types of emergency and elective surgical procedures.

OTHER FACILITIES AT DUKE INCLUDE audiovisual education, blood and bone bank, brace and limb shop, center for the study of aging, child guidance clinic, delivery suite, facial prosthesis unit, hyperbaric unit, kidney dialysis unit, medical center library, tumor registry, outpatient department, and pharmacy.

A WORD ABOUT HOSPITAL COSTS

During your stay at Duke Medical Center, our highly skilled staff will provide you with round-the-clock medical care. Duke employs several thousand persons within the hospital to make sure that someone is there when you are in need. These employees give you the personal, concerned care that is so important to you while you are in the hospital.

About 67 percent of our annual budget goes to pay our employees. Although this seems like a large percentage when compared to industry's average payroll of less than 30 percent, the difference lies in the fact that a hospital's main product is service to its patients. Modern hospitals are people, and people cost money.

Another portion of your hospital dollar pays the cost of keeping your room neat and clean, providing clean sheets, and taking care of the usual heat, light, and air-conditioning bills that you pay at home.

Other parts of the hospital's revenue pay for your food, medical supplies, and other essential items.

Added to all this is the cost of lifesaving machines that can be called on in any emergency. Thousands of lives are prolonged each year by use of Duke's heart-lung machines, radiation therapy units, cardiac defibrillators, and dozens of other pieces of very special equipment.

The cost of hospital care may seem high to you at first glance. But when you consider the expert 24-hour care that you are receiving, the price figures come back into focus. You are getting the best possible care here at Duke. We can't afford to give you any less.

To have COMPASSION is to have a tender concern for others who are experiencing personal tragedy

Compassion is an important part of a hospital. At Duke, the chaplains service expresses the compassion of the medical center for all patients and their families.

To aid our chaplains in serving patients, a small discretionary fund was established in 1963. This fund is used to help patients pay for nonmedical necessities while they are here. In the past, the fund has paid dozens of bus fares home for indigent patients, taken care of motel bills for family members of seriously ill patients, helped clothe a vacationing family who had lost all of their belongings in a car accident, and put a gleam of hope into many other tragic situations.

If you wish to contribute to this fund, either as a gift or as a memorial to someone you love, contact:

Chaplains Service
Duke University Medical Center
Durham, North Carolina 27706
Telephone (919) 684-3586

MEET THOSE WHO SERVE



REGISTERED NURSE
White uniform, cap, and pin identifying school.



STUDENT REGISTERED NURSE
Blue uniform, white apron, white cap.



LICENSED PRACTICAL NURSE
White uniform, white cap. LPN emblem on sleeve.



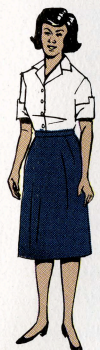
STUDENT LICENSED PRACTICAL NURSE
Blue pinstriped pinafore, white blouse, white cap.



PATIENT-CARE ASSISTANT
Women—Pale blue dress. Men—White trousers with blue shirt.



CENTRAL SUPPLY
Yellow uniform, white collar and cuffs.



WARD CLERK AND WARD SECRETARY
White blouse, navy blue skirt.



CHIEF WARD CLERK
Aqua smock.



**DIETITIAN
PHARMACIST
TECHNICIAN
PHYSICAL THERAPIST**
Women—White uniform or smock, no cap. Men—White jacket and white trousers.



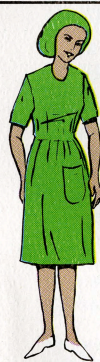
HOSPITAL HOSTESS
Navy-blue suit, white turtleneck sweater.



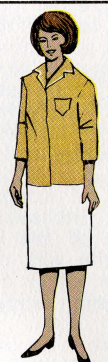
DIETETICS
Gray uniform with white collar and cuffs.



CANDY STRIPPER
Pink- and white-striped pinafore, white blouse.



OPERATING ROOM TECHNICIAN
Green surgical dress with green cap.



POST OFFICE PERSONNEL
Gold smock, brown or white band around collar.



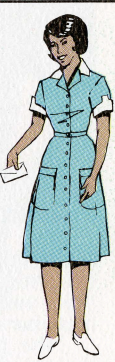
HOSPITAL AUXILIARY VOLUNTEER
Pink smock.



HOUSEKEEPING
Women—Gray uniform with yellow collar and cuffs. Men—Gray shirt and trousers.



OUTPATIENT DEPARTMENT EMPLOYEES
Light-blue smock.



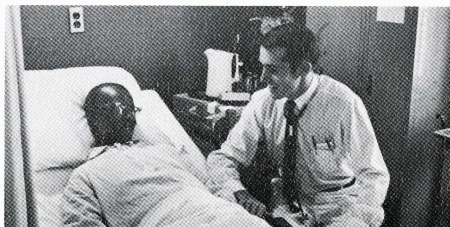
MESSANGER SERVICE
Turquoise uniform with white collar and cuffs.

EDUCATIONAL OPPORTUNITIES

We, at Duke Medical Center, are proud to offer you the most up-to-date, individualized medical care available anywhere. To keep the quality of our services high and to help alleviate the nationwide need for health professionals, Duke operates educational programs in medicine, nursing, basic science research and 14 paramedical fields.

Each year, we have nearly 1,500 students getting advanced training here at the medical center. More than 330 of these are medical students; another 270 are earning a degree in professional nursing. We have more than 100 students working on their doctorates in the basic medical sciences and another 300 taking paramedical training. In addition, about 420 interns and resident physicians are continuing their medical education at Duke working toward becoming specialists in any one of more than a dozen fields.

Educational programs offered here in addition to the School of Medicine and the School of Nursing include the following:



School of Cytotechnology
Dietetics Internship Program
Graduate Program in Hospital Administration
School of Medical Technology
School of Nuclear Medicine Technology
School of Anesthesia for Nurses
Physical Therapy Program
Prosthetic and Orthopaedic Appliances Program
School of Radiologic Technology
Veterinary Medicine Program
School of Inhalation Therapy
Physician's Assistant Program
Pathology Assistant Program
Operating Room Technology Program

PROGRESS THROUGH RESEARCH



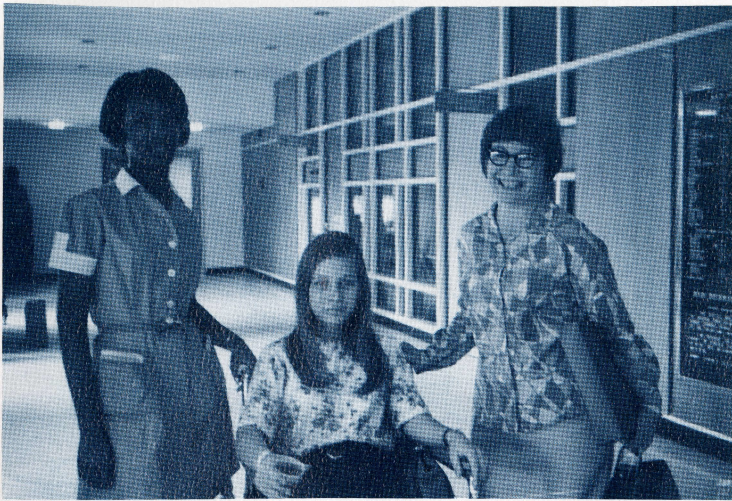
Research into the cause of disease and investigation of new methods of treatment are the keys to better medical care in the future. Duke physicians and researchers presently are studying every family of disease known to plague man in an attempt to further medical science.

Research work at Duke covers a wide range of subjects, from studies of the problems of newborn babies to special research into the effects of the aging process.

Dozens of specialists are currently increasing man's knowledge of the causes and

treatment of myocardial infarction (heart attack) with the aid of a super-sophisticated computer. Other researchers are testing the effect of extremely high and extremely low atmospheric pressures on the human body in Duke's hyperbaric chambers.

The intensive research program at Duke University Medical Center is one of the results of the vision of James B. Duke who said, in his establishment of the Duke Endowment in 1924, that hospitals "have become indispensable institutions, not only by way of ministering to the comfort of the sick, but in increasing the efficiency of mankind and prolonging human life."

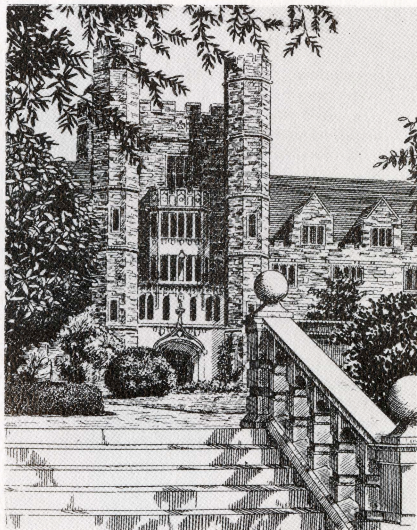


WHEN YOU LEAVE THE HOSPITAL

Please plan to leave the hospital by 11:00 a.m. Patients clearing the hospital business office before 11:00 a.m. are exempt from a part-day occupancy charge.

You will be expected to check out at the hospital business office before you leave. This allows us to review your account, make sure that your insurance benefits are correctly considered, and discuss any questions you may have about your financial arrangements. Please remember any valuables you may have on deposit at the business office.

We sincerely hope that your stay at Duke Hospital was as pleasant and comfortable as possible. And, again, we would appreciate any suggestions or comments concerning the care you have received.



Davison Building



THE JOINT COMMISSION ON ACCREDITATION OF HOSPITALS

has accredited

DUKE HOSPITAL
DURHAM, NORTH CAROLINA

which has been surveyed and meets the standard for hospitals of The Joint Commission on Accreditation of Hospitals.
For providing high quality medical and hospital care to all services and for maintaining as its primary objective the safety and welfare of the patient, this conferral of accreditation is granted by the authority of
The Joint Commission on Accreditation of Hospitals

Richard G. Kohn Chairman

John D. Pappert Director

FOR YOUR PROTECTION

Duke Hospital has been fully accredited by The Joint Commission on Accreditation of Hospitals, consisting of the American College of Physicians, American College of Surgeons, American Hospital Association, and the American Medical Association. This accreditation provides assurance of the finest quality of medical care to our patients.

The hospital

is a member of:

THE AMERICAN HOSPITAL
ASSOCIATION

THE NORTH CAROLINA HOSPITAL
ASSOCIATION

is licensed by:

THE NORTH CAROLINA MEDICAL
CARE COMMISSION

is approved by:

THE AMERICAN MEDICAL
ASSOCIATION

