

## **DUKE HOSPITAL**

DUKE UNIVERSITY CAMPUS DURHAM, NORTH CAROLINA

# A Brief History of DUKE HOSPITAL



Duke Hospital and its Public Dispensary were opened for patients on July 21, 1930. 220,200 different patients have been examined, diagnosed, and treated; 1,480,049 patient days of service have been given; 67,526 operations have been performed, and over 1,490,000 laboratory examinations made in the first thirteen and one-half years. The Hospital has a daily capacity of 604 bed patients and 750 ambulatory, or able-to-walk, patients in its various clinics.

The Hospital buildings, plus an endowment sufficient to pay a portion of the operating expenses, were given by the late James B. Duke. The buildings are constructed of native stone quarried at Hillsboro; the trimming is white Indiana limestone. Every effort is made to develop and provide the best possible equipment for the diagnosis, proper care, welfare and comfort of the patients.

The Hospital applies all funds received from its endowment, and from the Duke Endowment, in assisting patients to secure a quality of treatment which usually is far more expensive than they can afford. In the first thirteen and one-half years the Hospital and Public Dispensary spent from these sources

\$3,526,893.00 more than it received from patients. This amount represents the difference between the amounts charged the patients and the actual cost of caring for them. Since April 20, 1933 there have been no "Free Beds," every patient has been required to pay, or have paid for him by some charitable or governmental agency, a portion of the cost of his care—yet the balance of the amount given to the people of North Carolina by Duke Hospital exceeds one-quarter of a million dollars annually. As fast as donations, endowments, or amounts received from private patients increase, more of the destitute patients now on our waiting list will be admitted.

Fourteen per cent of the patients come from within a radius of twenty miles, the remaining 86 per cent come from the 100 counties in North Carolina and from 36 other states, Canada and Puerto Rico. The average distance traveled by the patient is more than seventy miles.

#### RED CROSS VOLUNTEER NURSES' AIDES

The Volunteer Nurses' Aide Program was started at Duke Hospital during the spring of 1942. During the past three years there have been approximately two hundred volunteers who have completed their training and have given a minimum of 150 hours of service. Several members of this group have devoted over 1,000 hours of service to the nurses and patients. The Red Cross Volunteer Nurses' Aide has a variety of duties while in the hospital and in the performance of her work she frees the graduate nurse for other essential bedside care that only a nurse can give. While the Nurses' Aide is away from the hospital she carries into her neighborhood a better knowledge of the hospital, its needs and its services which bring about a better community and hospital understanding.

### The Services of Duke Hospital

#### PUBLIC DISPENSARY

RATES: Only indigent (poor) patients may be examined, diagnosed, or treated in this division. The charges vary from \$3.00 to \$5.00 for the first visit; return visits are 50c to \$1.00 each; actual cost of x-rays and other materials used are charged in addition to the visit cost. Patients are required to give satisfactory evidence that they are objects of charity or semi-charity before being admitted to this division.

Schedule of Public Dispensary: No clinics are held on Saturdays, Sundays, or \*Holidays. Patients must register at the times listed below:

General Medicine
General Surgery
Obstetrics and Gynecology
(Women's Diseases)
Ear, Nose and Throat
Tumors
Urinary and Kidney Diseases
Children's Diseases

Registration daily at 11 a.m. except Saturday, Sundays and Holidays

Dentistry—Monday. Registration at 11 a.m. Eye—Tues., Wed., Thurs., and Fri. Registration at 11 a.m.

Hematology—Monday. Registration at 11 a.m. Spastic—Wednesday. Registration at 11 a.m.

In the Following Clinics Patients Are Seen by Previous Appointment Only

Asthma, Hay Fever, Diabetes—Tues., 9 a.m. Cystoscopy—Wed. and Thurs., 1:30-5 p.m.

Endocrine (Sterility, Menstrual Disorders, etc.)—Tues., Wed., Thurs., 8:30-12 noon.

Neurology-Monday 9 a.m.

Pneumothorax (Chest and Tubercular)—Thurs., 9 a.m.

Syphilis—Children and Adults, Wed., 9 a.m.

Infant Feeding—White, Wednesday, 9 a.m.; Colored, Friday, 9 a.m.

Psychiatry—By appointment only. Fracture—Friday 9 a.m. to 12 noon.

#### HOSPITAL ADMISSION

CHARITY: All charity (part of cost paid by Duke Hospital and part paid by county, city, church, or welfare association funds), and semi-charity (part of cost paid by Duke Hospital and the other part by the patient or his family) patients must be examined in the Public Dispensary before the question of admission to the hospital can be decided. Often all beds are filled. Have your family physician or welfare officer write, wire, or phone the Assistant Superintendent in Charge of Admissions for appointment or reservation before coming to the hospital.

RATES: The rates for charity and semi-charity bed patients at Duke Hospital are quoted at an all-inclusive figure (no extra charge for x-rays, laboratory, drugs, dressings, serums, casts, physiotherapy, operating room, anesthesia, delivery room, oxygen, intravenous fluids and the like).

To avoid misunderstanding, it should be understood that items such as the following are not hospital

<sup>\*</sup> January 1st, Easter Monday, July 4th, Labor Day, Thanks-giving, and Christmas.

charges and will be billed separately: Blood for transfusions, doctors' fees, orthopedic appliances, special nurses' fees and their board, long distance telephone and telegraph charges.

No one may be admitted without paying cash in advance for his entire estimated stay or without presenting a guarantee from a responsible financial, business or welfare organization.

Charity—\$4.00 per day (must be paid by city, county, religious or welfare organization funds).

Semi-Charity-\$4.00 to \$7.00 per day.

#### PRIVATE CLINICS

RATES: The rates in this division vary with the amount of work to be done and the circumstances of the patient. Every effort is made by the hospital staff to supply full medical diagnosis and treatment within the means of all who apply, whether pauper or rich man. A letter addressed to the Superintendent of the Hospital explaining your complaint and circumstances will be forwarded to the proper private physician or consultant.

SCHEDULE OF PRIVATE CLINICS: From 8:30 a.m. to 5 p.m. daily Monday through Friday, except on legal holidays. All examinations are by appointment only. Such appointments are made by communicating with the private clinic, medical or surgical division, or with the member of the staff to whom the patient is referred.

#### HOSPITAL ADMISSION

PRIVATE: Private and semi-private patients should make their reservations in advance by communicating with the Assistant Superintendent in Charge of Admissions or the member of the staff to whom the patient is referred.

RATES: The rates for private and semi-private bed patients at Duke Hospital are quoted at an all-inclusive figure (no extra charge for x-rays, laboratory, drugs, dressings, serums, casts, physiotherapy, operating room, anesthesia, delivery room, oxygen, intravenous fluids and the like).

To avoid misunderstanding, it should be noted that items such as the following are not hospital charges and will be billed separately: Blood for transfusions, doctors' fees, orthopedic appliances, special nurses' fees and their board, long distance telephone and telegraph charges.

No one may be admitted without paying cash in advance for the entire estimated stay or presenting a guarantee from a responsible financial or business organization. If the patient's stay exceeds the estimated figure then the account must be paid weekly in advance.

#### SEMI-PRIVATE AND PRIVATE RATES

Semi-Private—\$6.00 to \$7.00 basic rate per day. Refund of from \$6 to \$7 for every day overpaid.

Private—\$8.00 to \$16.00 basic rate per day. Refund of from \$8 to \$16 for every day overpaid.

Under the all-inclusive rate plan private and semiprivate rooms are priced at \$10.00 more than the basic rate on the first day and at \$5.00 more than the basic rate on the eighth day.

Example: An \$8.00 room is \$18.00 the first day, \$8.00 per day the next six days, \$13.00 the eighth day, and \$8.00 per day thereafter.

A rate card is posted on the door of each room.

#### DISCHARGE HOUR

A charge is made for the day of admission (regardless of the hour of admission), but no charge is made for the day of discharge if the room is vacated by 2 p.m.

#### VALUABLES

The Hospital cannot be responsible for any articles of value brought into the institution. Money, jewelry, keys, etc. may be deposited with the Business Office.

#### **PHARMACY**

Our Pharmacy is located on the ground floor of the Hospital. This department will fill those prescriptions given by our doctors that cannot be filled by your home town pharmacist.

#### SUGGESTIONS

The Hospital welcomes suggestions and constructive criticisms from patients and employees.

If you are having difficulty which should have immediate attention, you will do the Hospital a great service by communicating with the Superintendent.

#### BLOOD BANK

All patients needing blood transfusions are encouraged to have their own donors supply the necessary amounts of blood, in order to avoid the added expense of professional donors.

Since blood can be kept only a short time, credit for blood placed in the bank cannot extend beyond one hospital admission or beyond a maximum of thirty days during that admission. Credit for unused blood is not given.

Those who wish to give blood for patients should see the interne in charge of the patient or the attendant in the Blood Bank rooms (3076, 3077) on the third floor.

#### VISITING HOURS

In the best interests of yourself and your fellowpatients, visiting hours must be observed by your relatives and friends. The hours for visiting in the various wards are as follows:

Howland and Matas (children): From 1:00 to 2:00 p.m. daily and Sunday.

Meyer: By appointment only.

Welch, Osler, Halsted, McDowell, Strudwick, Long: From 1:00 to 2:00 p.m. and from 6:30 to 7:30 p.m. daily; from 2:00 to 4:00 p.m., and from 6:30 to 7:30 p.m. Sunday.

Nott and Prevost: From 3:00 to 4:00 and from 7:00 to 8:00 p.m. daily and Sunday.

Sims: From 2:00 to 3:00 p.m. and 7:00 to 8:00 p.m. daily and Sunday.

Williams and Holmes: From 10:00 a.m. to 12:00 noon; from 2:00 to 4:00 p.m.; from 7:00 to 9:00 p.m., daily and Sunday.

Drake, Cabell, Cushing, and Minot: From 10:00 a.m. to 12:00 noon, from 2:00 to 5:00 p.m., and 7:00 to 9:00 p.m. daily and Sunday.

Children under 16 years of age are not allowed to visit on the following wards: Strudwick, Sims, Williams, and Holmes.

Student Health Patients will observe the visiting hours which are in effect on the particular floor to which they are assigned.

#### U. S. CADET NURSE CORPS

Duke University School of Nursing participates in the U. S. Cadet Nurse Corps program, which was established under the Bolton Act in July, 1943. The Bolton Act was designed to increase the available nursepower of the country, by preparing more nurses more rapidly.

Under this plan, students who pledge themselves to continuing in Nursing throughout the war, receive indoor and outdoor uniforms, and a small monthly stipend. Tuition costs are covered also. There are at present approximately 200 Cadet students in the school.

Basic entrance requirements are intelligence, aptitude for nursing and character. The academic requirements for 1945 are 16 units of High School and at least one semester each of College Chemistry and Biology or Zoology. For those students not enrolled in the Cadet Corps, the annual tuition cost is \$100 which covers the cost of instruction and maintenance.

A student must be at least seventeen and one-half years of age when admitted to any school of nursing in the state of North Carolina.

Duke University School of Nursing offers the B.S. in Nursing upon completion of the 3-year nursing course and 60 semester hours of acceptable College credits. 30 semester hours of this may be taken after the student graduates from the School of Nursing, if desired.

Application forms and catalogue may be obtained from: Dean, Duke University School of Nursing, Duke Hospital, Durham, North Carolina.

THE DUKE HOSPITAL is very glad to serve you every way it can.

ON EACH SUNDAY morning at eleven o'clock there will be a broadcast of a religious service, either from the Duke Chapel or from some church in the city. There is a radio in each private room of the hospital and you are invited to avail yourself of this opportunity.

ARRANGEMENTS have been made whereby upon your request any of the following will be glad to visit you in your room;

- (1) Dr. Frank S. Hickman, Dean of the Duke Chapel.
- (2) A city pastor of your denomination.
- (3) Any special friend in the city.
- (4) The Chaplain of the Hospital.

Should you desire any of these to visit you, please notify your nurse, and she in turn will report it to me.in my office (Room No. 2216).

F. S. ALDRIDGE, Chaplain



