# **Duke** University School of Medicine

# Surgical Case Sequencing's Impact on Patient Flow: A Simulation-

**Based Study Considering Downstream Resources** 

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#### Abstract

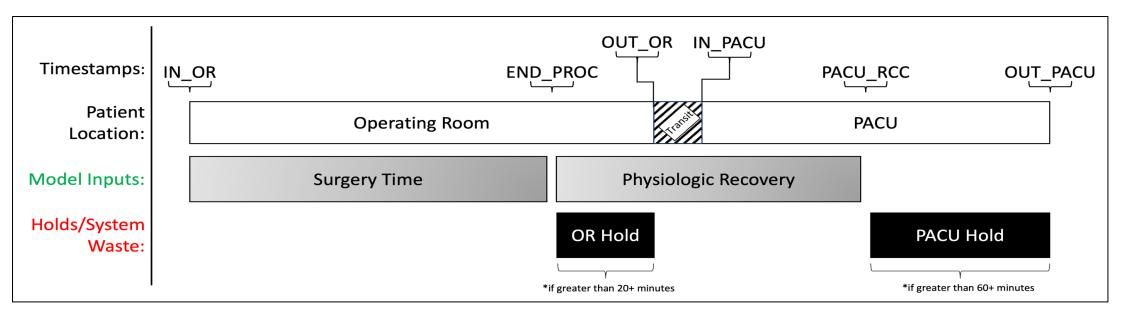
**OBJECTIVE:** To evaluate the effect of surgical case sequencing on patient flow delays considering downstream hospital resources.

**BACKGROUND:** Operating Rooms (OR) are often constrained by downstream resources, which affect patient flow and surgeon productivity. As ORs are expensive and resource intensive, it is imperative to prevent delays such as OR and Post Anesthesia Care Unit (PACU) holds. Discrete event simulation (DES) has been used to model operating room flow; however, these models often conflate system and physiological factors affecting patient flow delays. We propose the use of alternative inputs into DES to inform how case sequencing affects PACU and OR holds and attribute these holds to patient or system factors.

**METHODS:** Using DES, we analyzed the effect of case sequencing practices on the occurrence and severity of OR and PACU holds. We constructed a DES of DUH using EHR case data from 2021-2024, considering downstream flow constraints (ICU, PACU, Inpatient Beds).

**RESULTS:** By changing daily case sequencing practices to an "outpatient first" policy, OR holds can be reduced by 72% and PACU holds can be reduced by 21%.

**CONCLUSIONS:** A DES model can reliably provide insight into the effect that downstream resource considerations can have on OR and PACU holds. It is particularly useful in systems operating under constrained resources. We are investigating a pilot of these sequencing practices within our hospital system.



### The Problem

	<u>OR</u>	PA		
Platform	OR Hold (20+ min)	PACU Recovery (180+ min)	PACU Hold (60+min)	
DMP OR	32.10%	5.60%	36.10%	
Duke North OR	25.30%	4.40%	28.30%	
DRH OR	2.90%	1.80%	4.70%	T 📃
DRAH OR	2.60%	4.30%	14.10%	
Eye Center OR	1.70%	0.10%	0.20%	a
ASC OR	1.20%	1.90%	0.10%	
DASC OR	1.00%	0.90%	0.00%	
Arringdon ASC	0.20%	1.10%	0.00%	

DUH cases experiences OR and PACU Hold approximately **30%** of the time

Figure 2: OR Hold and PACU Hold experienced across DUHS system.

#### Methods

**<u>Dataset</u>**: The dataset contained operating room (OR) and Post-Anesthesia Care Unit (PACU) timestamp data for all procedures at DUH from January 1, 2021, to March 31, 2024 (n=227,622).

<u>Modeling</u>: ORs were modeled using discrete event simulation. Multiple scheduling heuristics were tested, including scheduling all outpatient cases first, shortest cases first, and longest cases first.

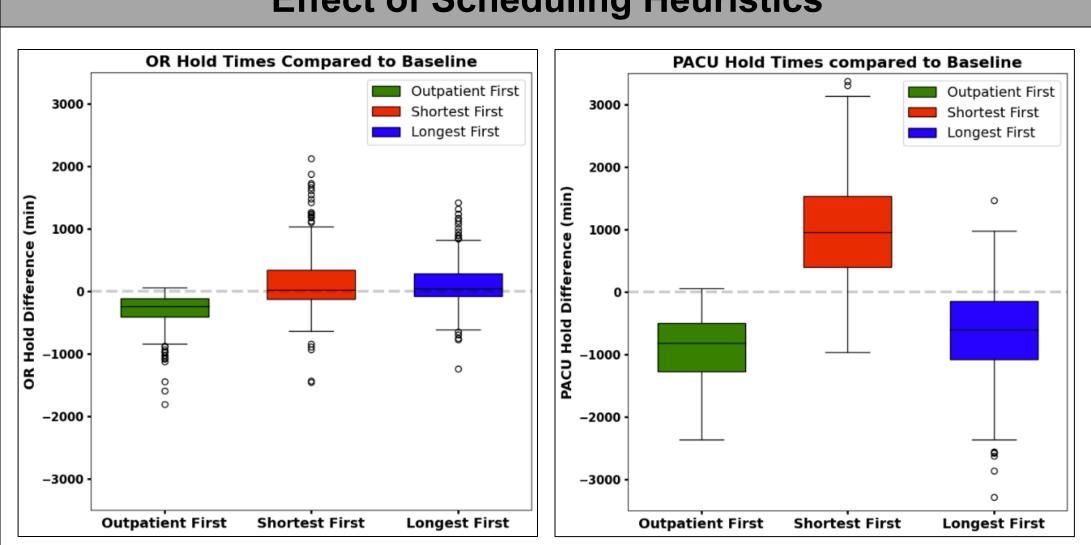
Case Order for Scheduling Heuristics																				
	7:30	8:00	8:30	9:00	9:30	10:00	10:30	11:00	11:30	12:00	12:30	13:00	13:30	14:00	14:30	15:00	15:30	16:00	16:30	17:00
Baseline	ne Case 1 - Inpatient					Case 2 - OutpatientCase 3 - Outpatient							Case 4 - Inpatient							
Outpatient First		Case 2 utpatie				e 3 - atient		Case 1 - Inpatier				atient	-	Case 4 - Inpatient						
Shortest Cases First	Case Outpa	e 3 - atient			Case 2 utpatie			Case 4 - Inpatient					Case 1 - Inpatient							
Longest Cases First			Case 1 - Inpatient						Case	4 - Inp	atient				Case 2 utpatie			Case Outpa		

Figure 1: Variables collected and modeled within simulation

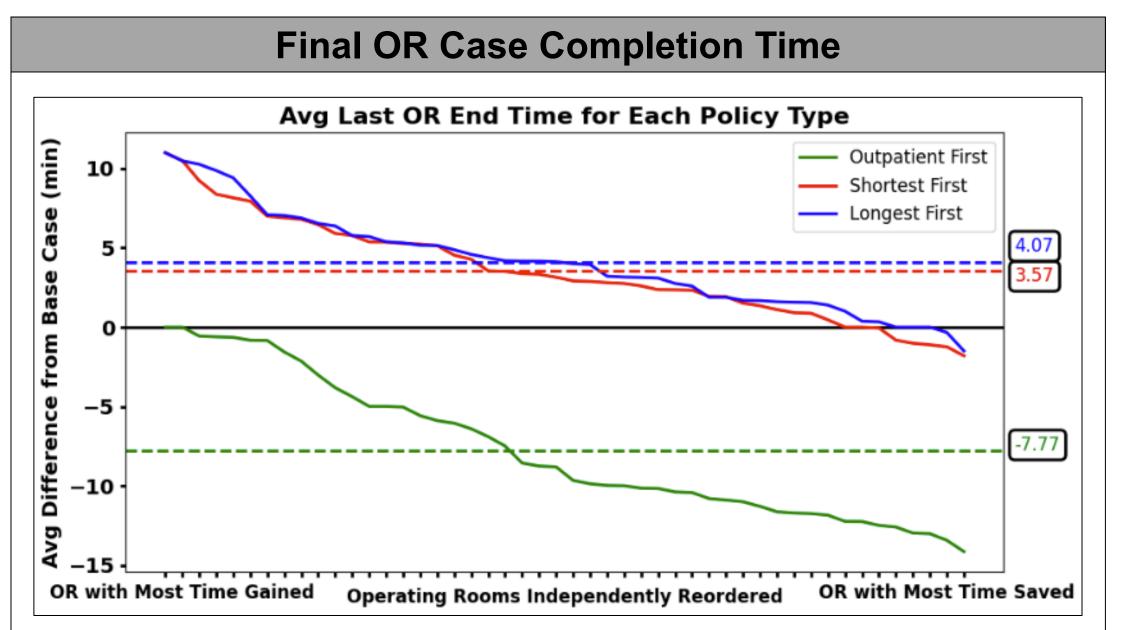
Figure 3: Example of scheduling heuristics used in simulation

*Our Question:* How does surgical case sequencing affect the amount of OR and PACU holds experienced by the hospital system?

### Results



SCS Heuristics Compared to Baseline									
	OR	HOLD	PACU HOLD						
Compared to Baseline Sim	% Difference	Minutes Different	% Difference	Minutes Different					
Outpatient First	-72% [32%]	-309 [277]	-21% [13%]	-902 [516]					
Shortest First	1% [60%]	151 [480]	16% [13%]	980 [813]					
Longest First	4% [56%]	120 [373]	-15% [17%]	-649 [742]					



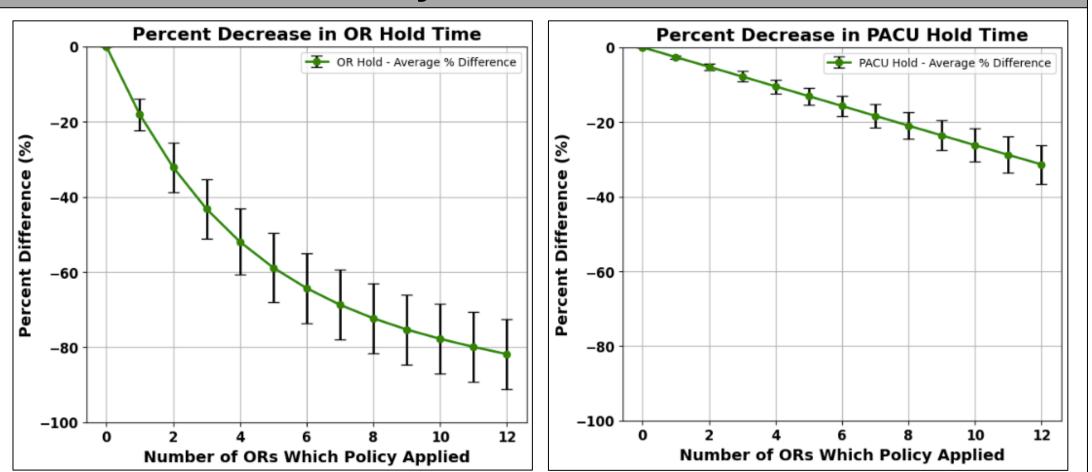
*Figure 5:* Average difference in last case finish time for each OR. ORs are independently ordered from the most time gained to most time saved (i.e. the leftmost OR is not physically the same OR in all 3 policies).

- The 'Outpatient First' heuristic extended the final case completion time (n=11,078 final cases) in only 0.88% of cases and improved it in 28.4% of cases.
- The 'shortest cases first' heuristic extended the final case completion time in 23.7% of cases and improved it 17.1% of cases.
  The 'longest cases first' heuristic extended final case completion time in 22.7% of cases and improved it in 15.3% of cases.

### Effect of Scheduling Heuristics

Figure 4: Average [SD] percent and min different of heuristics from current baseline scheduling

- An 'Outpatient First' heuristic consistently decreases OR Hold (-72%) and PACU hold (-21%) experienced by the hospital.
- Both the 'Shortest First' and 'Longest First' heuristics have more **mixed results** and often increase OR or PACU hold on average.



## Policy Adherence Effect

*Figure 6: Percent decrease in OR and PACU hold for each additional OR following 'Outpatient First' heuristic. Error bars are standard error.* 

- A significant improvement in OR hold exist with even a single OR being included in the outpatient first heuristic, with an ~20% average improvement for the first OR.
- For each additional OR following the heuristic, there is a law of decreasing returns in OR hold reduction, but more variability exist as ORs can have outsized impact.
- PACU Hold decreases linearly with additional ORs adhering to the heuristic

### **Summary and Conclusions**

- It is important to **consider downstream resource constraints** when evaluating optimal scheduling of operating rooms
- 'Outpatient First' heuristic shows strong simulated evidence that it drastically reduces OR and PACU hold
- 'Shortest Cases First' and 'Longest Cases First' heuristics have mixed results on OR/PACU hold

### **Future Work**

- Pilot these findings in real world to understand factors not able to be modeled
  - Including surgeon fatigue, impact of leveled cases, impact on workflow.
- Compare to Pediatric Hospital, which largely already follows Outpatient First Heuristic
- Allow model to predict future state: can we predict when a bad day in advance?

### Acknowledgements

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