



Duke University Medical Center Library News

October 2000

Issue #272

Ovid Is Changing: New Connection, New Version

Pat Thibodeau, Associate Dean for Library Services

The Medical Center Library is making a radical change to its Ovid database services, but you will probably only notice a few minor differences. Once the change is made, you will be connecting directly to the Ovid databases through powerful servers maintained by Ovid at its Utah computer facility, instead of to the Library's local servers at Duke. The interface will look slightly different, but the same search functions will be there.

Users who access the Ovid databases through the Web gateway, either generically (no password required) or with a personal account (requires username and password), may continue to use them as they always have. Unfortunately, Telnet users will have a new login procedure, requiring a new username and password and connection to a different server. To make the conversion easier and help with the new procedure, our systems staff have developed a temporary page on our Website at <http://www.mc.duke.edu/mclibrary/testlogin.html>. Users who want to switch from the Telnet version to the Web version may call Information Services at 660-1111 to set up a consultation or training session. While Ovid Technologies is committed to maintaining Telnet access over the next six to twelve months, Library patrons are encouraged to switch to the Web version, since this interface may be phased out in the future.

Although your saved searches and emailed updates (SDIs) will be automatically transferred to the new system, we do ask that you delete any SDIs or stored searches that you no longer use. Along with a direct connection and slightly different interface, you will find several new features to enhance your searching: **OvidLinks**; **simultaneous database searching**; and **links to the Library's online catalog (DRA)**.

OvidLinks allows a connection to almost all our electronic journals, whether or not they are available from Journals@Ovid. When you run a database search, you will find links to the titles from Springer, Wiley, and other publishers. Elsevier publications have not been linked yet, but we hope to have them added soon. The *simultaneous searching* function lets you run the same search in more than one Ovid database. For example, you could search MEDLINE, CancerLit and AIDSLINE all at once. The *links to our DRA online catalog* show our holdings for journals, books or conference proceedings, and indicate if there are electronic versions available as well.

So why the change? For many years, systems staff have maintained two large local servers to run the Ovid databases, one for daily operations and the other for backup. In addition, staff have loaded updates on a daily basis. As our databases expanded and became more complex, the servers had to increase in size and power, and our staff workload continued to grow. About three years ago, we moved to a hybrid approach that loaded our databases on the local server, but connected to Ovid's servers for the full text journals, which required a large amount of storage space.

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Monday - Thurs. 8:00 am - 12:00 am Friday 8:00 am - 8:00 pm Saturday 10:00 am - 6:00 pm Sunday 12:00 noon - 12:00 am Administration 660-1150 Circulation 660-1100 Document Delivery/ILL 660-1135 Information Desk 660-1111		

DUMCL Online: 2000 and Beyond

Scott Garrison, Information Technology Services

We're sure you've noticed by now that we released the latest version of **DUMCL Online** in August. The August 2000 *net.work* column described the concept of usability, which we took to heart in the latest release of our front page. Our goal was to create a front page with our most important resources available at the click of a dropdown menu option, and we believe we've succeeded in that goal. Speaking of goals, I've always advocated that goals and objectives, which some may refer to as the **mission** and **vision**, be clearly stated for Websites. To see our mission and vision statements, follow the **About Our Site** link on our Website (<http://www.mc.duke.edu/mclibrary/about/site.html>).



One of our goals is to take advantage of new technologies that have come into widespread use. For example, we've moved entirely from server-side to client-side interactivity: Javascript dropdowns and mouseover graphics. About a week before our new front page was set to debut, news surfaced of the "brown orifice" vulnerability in Netscape Navigator's Java implementation (which has now been fixed in Navigator 4.75). Since **just Java** and not **Javascript** was affected, our Javascript will not harm your computer in any way.

We'd like to thank all the people who provided us with other sites against which we benchmarked ourselves, as well as those who participated in and helped proctor usability study sessions, assisted us with graphic design, and gave us constructive criticism and feedback throughout the redesign process. We'd also like to give special thanks to the representatives who have agreed to serve on the Library's new Web Advisory Committee. If you'd like to know more about our "digital facelift," please contact co-Webmaster **Beverly Murphy** (murph005@mc.duke.edu; 660-1127).

On a personal note, this marks my final *net.work* column, as I am leaving DUMCL at the end of October. I'll really miss communicating with you via this medium. I wish you the best of luck in your future Web and other endeavors!

Help Us Celebrate! Win A Prize!

Jane Trumbull, NMLM Task Force Co-Chair

During October the Duke Medical Center Library will celebrate the fourth annual **National Medical Librarians Month (NMLM)**. The Medical Library Association (MLA) created NMLM in 1997 to highlight the abilities, achievements and activities of medical librarians throughout the United States, and to illustrate how their expertise and work affect the quality of medical care, education, and research.

Many of the Duke Medical Center personnel are knowledgeable regarding the multiple roles of medical librarians as consultants, educators, facilitators, and information experts. During October, we hope to reach those in the Medical Center who may not be as aware of our many services, either because they are new to Duke or because they have needs for which they have not consulted us before.

Activities planned for the month will focus on marketing the Library's resources and services, educating the Medical Center community about new information technologies and how to use them, teaching the ongoing importance of print resources, and advertising the knowledge of the Library staff.

To reach a large number of our users and potential users, the Library will sponsor a **Web Scavenger Hunt** at <http://www.mc.duke.edu/mclibrary/hot/hunt.html>. There will be a new hunt starting each Monday in October. Weekly winners will choose from a smorgasbord of prizes, some of which highlight the expertise that we are promoting: *Our Librarians!*

So, take part in our Web Hunt and win a librarian for a limited time for your choice of a *mediated search* or a *Web page design consultation*. Additional prizes will include copy/print cards, document delivery vouchers, and memberships for the CINAHLdirect Online Service.

All participants in the Web Scavenger Hunt will automatically be entered in a grand prize drawing for a palm pilot.



Ovid Is Changing, continued from page 1

During this past year, we realized that our Unix servers were becoming slower and that we needed to either replace them, add a lot more storage, or consider a direct connection. After running a series of performance tests to compare the local system with the direct connection, we found that the direct connection was usually faster than our local servers. We shared our findings with other academic libraries facing the same issues and discovered that most experienced the same performance results and were considering a direct connection rather than investing in expensive servers and more staff time. This fall, the four medical school libraries in North Carolina and many others across the country are switching to the full connection to Ovid.

While everything on the Internet (locally or in Utah) is slower in the afternoon, you should still find the performance of the direct connection to be just as good as what our local system has provided over the years. However, we will continue to monitor our Ovid connections.

I urge you to send comments about any problems that you encounter in accessing the databases or using the search functions to **Eric Albright** (albri008@mc.duke.edu; 660-1130), who is coordinating our transition to the new Ovid connection.

Coming in November...

Special Exhibition Celebrating The 25th Anniversary of the Seeley G. Mudd Building

Featuring archival plans, photos, and artifacts tracing the planning and construction of the building that houses the Medical Center Library and the Searle Center. Come see the displays in the Library during the month of November.



This photograph was taken on February 3, 1973, showing the parking lot that was to become the site of the Seeley G. Mudd Building and the Medical Center Library. The smoke stacks of the West Campus heating plant still loom over the Library. The Facilities Center and Medical Center Store are located to the left of the plant.

Gifts and Donations

Mary Ann Brown, Technical Services Coordinator

The following individuals donated books/materials to the Medical Center Library from July, 1999 - June, 2000.

Mr. Eric Albright	Dr. Nurum Erdem	Dr. Richard L. Miller	Dr. Ralph Snyderman
Dr. Billy F. Andrews	Dr. Sharon Fekrat	Ms. Sarah Moore	Dr. Karl J. Stumpf
Dr. Jay A. Baker	Dr. Gordon Hammes	Mr. Dan Oates	Dr. Robert J. Sullivan
Dr. Dan Blazer	Mr. William H. Helfand	Dr. Francis A. Neelon	Dr. Georgia D. Tourassi
Dr. Edmond C. Bloch	Ms. Susan A. Hodge	Dr. Athos Ottolenghi	Dr. Charles E. Virgin
Mr. William R. Burk	Dr. Edward W. Holmes	Ms. Suzanne Porter	Ms. Melissa Wellons
Ms. Barbara Busse	Dr. Margaret Humphreys	Ms. Barbara Post	Mr. John Wertz
Dr. Ewald W. Busse	Dr. Russel E. Kaufman	Ms. Lois Sanger	Dr. Evelyn R. Wilbanks
Mr. Harrell G. Chotas	Dr. Linda Lee	Dr. Susan Schiffman	Dr. George D. Wilbanks
Mr. Jesse Davidson	Mr. Philip G. Maples	Dr. Knut Schmidt-Nielsen	Dr. Frank C. Wilson
Mr. Jan De Maere	Dr. Michael McVaugh	Col. Robert W. Severance	Dr. Susan Engel Zarutskie
Dr. Howard J. Eisenson	Dr. Horst Meyer	Dr. Harmon L. Smith	

From A-to-Z to Docu D....

Eric Albright, Assistant Director, Public Services



Effective September 1, 2000, the A-to-Z Information Express service changed its name to **Document Delivery/Interlibrary Loan**. While A-to-Z was a catchy name, it did not convey the department's role of getting the books, media, and articles you need in a timely and efficient manner.

Artura Goods has been appointed head of the newly renamed department. Artura comes to the department from Information Services, where she displayed an outstanding customer service oriented philosophy. She will be leading a great staff that includes **Jerry Roach** and **Tanika Hayes**, two newer faces, along with **Joe Best** and **Rodney Hunter**, our work coordinator.

Document Delivery/Interlibrary Loan provides DUMC faculty, staff, and students with access to materials located at Duke and other libraries around the world. If you're too busy to find and photocopy articles or if you need materials not available at Duke, this service is here to help you. The staff looks forward to serving your document delivery needs and welcomes your comments.

Request forms are available from the Library's Circulation and Information Desks, or you may submit a request electronically at <http://www.mc.duke.edu/mclibrary/services/atozform.html>. To ensure that every request is handled quickly and efficiently, the Library may set limits on the number of pages faxed or the number of rush requests per patron, per day.

Fees are subsidized by the Library. Minimal patron charges are listed below. Interlibrary loan fees over \$12.00 per article will also be billed to the patron.

<i>Books/Audiovisuals</i>	No charge
<i>Photocopies per article</i>	
Up to 30 pages	\$3.00
Over 30 pages	10 cents per page
<i>Additional fees</i>	
Fax	\$3.00 per request
Rush	\$3.00 per request



Reminder: New Copy Fees Effective September 1



Because we understood that even a slight increase in copy costs would affect our patrons, we waited as long as possible to change our fees. Although we were able to hold copy costs for the last 4 years, the time finally came to raise the cost by one cent - from 6 cents to 7 cents a copy for Duke faculty, staff, and students, and from 11 cents to 12 cents for non-Duke users and commercial vendors. Even at these prices, we are still offering one of the lowest copy costs in the area for Duke patrons!

Staff News

Tiffany Anderson joined the Education Services staff as Instructional Technology Librarian in June. Tiffany, who recently completed an M.S. in Instructional Systems Technology, was previously Reference and Instruction Librarian at Jackson State Community College in Jackson, Tennessee.



Julie Garrison, Manager, Education Services; **Connie Schardt**, Education Coordinator; and **Julia Kochi** published an article, "Web-based Distance Continuing Education: A New Way of Thinking for Students and Instructors," in the *Bulletin of the Medical Library Association* (2000 July 88(3):211-7).

Scott Garrison, Assistant Head, Information Technology Services, has left the Library to take a position as Operations Manager, Library Systems, at the Health Sciences Library at the University of North Carolina at Chapel Hill. Scott had worked at the Library since 1994.

David Sims, Acquisitions Library Assistant, has taken a position in the Cataloging Department at Perkins Library. David had worked at the Library since 1998.

Congratulations to the following staff members who received *2000 Service Awards*:

Betsy Adams	25 years
Mary Ann Brown	35 years
Barbara Busse	30 years
Mary B. Dean	30 years
Julie Garrison	5 years
Mary M. Jones	25 years
Anne D. Powers	5 years
Jane Trumbull	20 years

New Hours and Services in History

Effective September 6, 2000, **History of Medicine** has the following hours:

Monday - Tuesday	8:00	am	-	5:00	pm
Wednesday	8:00	am	-	7:00	pm
Thursday - Friday	8:00	am	-	5:00	pm

Upon request, Library staff will now retrieve books from the History of Medicine Open Stacks up to 2 hours before the Library closes on any given day.

Library Advisory Committee 2000-2001

The role of the **Medical Center Library Advisory Committee** is to advise the Associate Dean on policy issues, based on constituencies.

Patricia Thibodeau, M.L.S., Chair
Associate Dean, Medical Center Library

Mark J. Alberts, M.D.
Associate Professor, Division of Neurology
Department of Medicine

Carolyn C. Carpenter
Assistant Operating Officer
Medical/Surgical/Critical Care

Pamela B. Edwards, D.Ed.
Director of Education Services
Hospital Education Department

Janet L. Gwyer, Ph.D.
Assistant Professor
Graduate Program in Physical Therapy

John Madden, M.D.
Assistant Professor
Department of Pathology

John H. McCusker, Ph.D.
Assistant Professor
Department of Microbiology

Terry G. Oas, Ph.D.
Assistant Professor
Department of Biochemistry
Department of Chemistry

Audrey Odom
Medical Student

Emil R. Petrusa, Ph.D.
Associate Professor
Department of Surgery

Barbara Turner, D.N.S.C., R.N.
Associate Professor
Office of the Dean, School of Nursing

Philip J. Walther, M.D., Ph.D.
Professor, Division of Urology
Department of Surgery

Eric D. Albright, M.L.S., Ex-Officio
Medical Center Library Professional Staff

Beverly Murphy, M.L.S., Ad Hoc Member
Medical Center Library Professional Staff



Library Educational Offerings



The regularly scheduled classes will be held in the Medical Library Education Center (MLEC), Room 104 on the Lower Level of the Library.

Database Classes

MEDLINE: Using the Web Gateway

(Registration not required)

Participants are not expected to have used Ovid but should be familiar with the Internet and Netscape

Tuesday, Oct. 17 & Dec. 19

Thursday, Nov. 16

11:00 am - 12:30 pm

Wednesday, Nov. 1, Nov. 29, & Dec. 6

3:00 pm - 4:30 pm

Information Management Classes

Basics of Library Use

(Individual and Group Sessions)

Call Betsy Adams, 660-1131

Grant Information on the Web

~ COS, SPIN and Other Resources ~

(Individual and Group Sessions)

Call Anne Powers, 660-1126

Introduction to Reference Manager/EndNote

(Individual and Group Sessions)

Call Ginger Carden, 660-1184

EndNote Tutorial Now Available! *(see Self-Instruction)*

Introduction to Sources for Health Statistics

(Individual and Group Sessions)

Call Hattie Vines, 660-1125

Internet Classes

Searching the Internet

(Individual and Group Sessions)

Call Tiffany Anderson, 660-1123

Self-Instruction

Ovid Web Tutorial

Interactive, 40-minute tutorial designed to show you step-by-step the basic components of a MEDLINE search using the Ovid Web Gateway

<http://www.mc.duke.edu/mclibrary/respub/guides/ovidtut/>

EndNote Tutorial

Tutorial designed to assist users who have completed a search in the Ovid Web version of MEDLINE and would like to import citations into EndNote

<http://www.mc.duke.edu/mclibrary/respub/guides/endnote/>

EBM Tutorial

This tutorial identifies the steps in the EBM process and key issues related to research validity

<http://www.hsl.unc.edu/EBM/index.htm>

Internet Tutorial

Web-based tutorial designed to introduce you to the Internet and searching for information on the Web.

<http://www.mc.duke.edu/mclibrary/respub/guides/intertut/>

Virtual Tour of the Library

This online tour provides you with information about the Medical Center Library, its collections and services, and where to find them within the building

<http://www.mc.duke.edu/mclibrary/about/vt/>

For the most current class schedule, connect to the Library's Website at <http://www.mc.duke.edu/mclibrary/services/schedule.html>.

Duke University Medical Center Library News is published bimonthly.

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Beverly Murphy, Editor

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