



Duke University
Medical Center Library News

August 2001

Issue #277

W E L C O M E I S S U E

Exploring Our Information Resources

Pat Thibodeau, Associate Dean for Library Services



As we welcome our newest faculty, staff, and students, we encourage both our new and current community of scholars and health professionals to explore the Library's various services and resources. We are constantly expanding and enhancing the variety of online materials as well as library and educational services. Our Website (<http://www.mc.duke.edu/mclibrary/>) continues to be a primary resource tool, providing access to many new electronic journals, an extensive list of electronic books, and the recently added collection of clinical images for teaching. If you have an interest in or have purchased a personal digital assistant (PDA), you may want to investigate our new educational offerings and PDA Web page. For the latest additions and changes to our services, be sure to continue to review and explore our Website throughout the year, or ask to be added to our electronic newsletter, which will provide you with the latest library news and tips for using many of our online materials.

Don't forget to tap into our most valuable resource, our Library staff. They can assist you in locating a journal article, identifying the best online source to answer your question, learning how to use a specialized information resource, developing a training session for a department or program, creating an online Web course, answering your reference question, or finding a book or journal volume in our stacks. Our staff is committed to providing excellent customer service, so do not hesitate to ask for assistance!


To help us shape our Library for the millennium, we want and need your ideas about what the Library must be, now and in the future. You may give us your suggestions, critiques, and praise through our virtual and in-house suggestion boxes or by leaving comments with the staff. A copy of our strategic plan, which sets our goals and strategies for the next five years, can be found on our Website. Please spend some time reviewing it; we need your feedback as to what is good about the plan, what is missing, and where we should be going to meet your future needs. We look forward to working with you!

A Newcomer's Perspective - Rick Peterson, Deputy Director

"We must not cease from exploration and the end of all our exploring will be to arrive where we began and to know the place for the first time" – T.S. Elliot. I first stepped into the Medical Center Library in 1976 as a soon to be library school graduate looking for my first job. It looked like a place where I'd like to work, but nothing really jumped out at me. While I began my career elsewhere, I finally joined the staff of the Medical Center Library twenty-five years later, with a new appreciation of the available resources and opportunities that surround us.



Continued on page 5

 Duke University Medical Center Library http://www.mc.duke.edu/mclibrary/	Exploring Our Information Resources..... 1	History of Medicine New Hours..... 5
	A Newcomer's Perspective..... 1	Staff News..... 6
Monday - Thurs. 8:00 am - 12:00 am	DUMCL General Information..... 2	To Better Serve You..... 6
Friday 8:00 am - 8:00 pm	Abbreviated Library Directory..... 3	Recent Additions to DUMCL Online... 6
Saturday 10:00 am - 6:00 pm	DUMCL Online: It's All Here!..... 4	Library Educational Offerings..... 7
Sunday 12:00 noon - 12:00 am	Journals Transferred to LSC..... 5	To Subscribe..... 8
Administration 660-1150		
Circulation 660-1100		
Document Delivery/ILL 660-1135		
Information Desk 660-1111		

DUMCL General Information

Hours of Operation

Monday - Thurs.	8:00	am	-	12:00	midnight
Friday	8:00	am	-	8:00	pm
Saturday	10:00	am	-	6:00	pm
Sunday	12:00	noon	-	12:00	midnight

• History of Medicine Collections (Fall, 2001)

Monday	Closed
Tuesday - Friday	8:00 am - 5:00 pm
Saturday - Sunday	Closed

• Information Services (during semesters)

Monday - Thurs.	8:00	am	-	7:00	pm
Friday	8:00	am	-	5:00	pm
Sunday	4:00	pm	-	8:00	pm

Circulation Services 660-1100

• Borrowing Policies

Books - 4 weeks/1 renewal. *History* - 2 weeks/2 renewals.

Audiovisuals - 1 week. 2 renewals.

Unbound journals - 2 hours. No renewals.

Bound journals - 1 day. No renewals.

Holds may be placed on materials which are signed out.

• Fines

Books and Audiovisuals - 50 cents a day.

Journals - \$1.00 per hour, with no grace period.

Reserves or noncirculating items - 50 cents per hour, with no grace period.

There is a three-day grace period for books and audio-visuals. If not returned within the grace period, fines accrue from the due date. Failure to return materials or pay fees may result in suspension of privileges.

• TRLN Borrowing Privileges

Your Duke University ID card permits borrowing of books at UNC, NCCU and NCSU.

• Campus-wide Borrower's Card

For library users not currently affiliated with the University. \$100 annual fee. Available at the Library's Circulation Desk. Various restrictions may apply.

Document Delivery/Interlibrary Loan 660-1135

- Fee-based, in-house photocopying and/or document delivery for DUMC faculty, staff, and students.

Books/Audiovisuals Free

Photocopies per article

Up to 30 pages	\$3.00*
Over 30 pages	10 cents per page

Additional fees

Fax	\$3.00 per request
Rush	\$3.00 per request

- * **Interlibrary loan fees over \$12.00 per article will also be billed to the patron.**

Document delivery and ILL requests may be submitted in person or via the Website at <http://www.mc.duke.edu/mclibrary/services/atozform.html>.

Self-service Photocopiers/Printer Workstations

- Duke faculty, staff, and students - 7 cents per copy
- Non-Duke users/Commercial vendors - 12 cents per copy

Information Services 660-1111

- **Mediated Online Search Requests (performed by staff)**

Ovid Databases

Duke-affiliated personnel - \$20 minimum (25 free refs.)
Additional references are charged at the rate of 15 cents per citation (without abstract) or 20 cents per citation (with abstract).

Duke/non-Duke students - \$10 minimum (25 free refs.)
Additional references are charged at the same rate as above.

Other Databases

NLM Databases: Minimum charge (as stated above)
plus 10% service charge

Non-NLM Databases: Minimum charge (as stated above)
plus 15% service charge

Faxing Fees

Local phone numbers - \$5.00

Long distance phone numbers - \$8.00

Maximum number of pages: 25

Search requests may be submitted in person, by phone, or via the Website at <http://www.mc.duke.edu/mclibrary/services/srchform.html>.

- **Tours and Orientations** - Call 660-1111 for more information.

Database Access

- **DRA Online Catalog** - Electronic catalog of collections at Duke, NC State University, UNC-Chapel Hill, and North Carolina Central University.

Web access: http://www.lib.duke.edu/online_catalog.html

Telnet address: ducatolog.lib.duke.edu or 152.3.100.60

Username=>library

Modem: 681-4900; Full Duplex; No Parity; Databits 8; Stopbits 1.

The Online Catalog lists other databases provided by main campus.

- **Innovacq (Current Journals)** - Information on current journal subscriptions and issues. *Telnet access only.*

Telnet address: iii.lib.duke.edu or 152.16.191.209

Login name = med (No password required)

Telnet via the Web: <http://www.lib.duke.edu/databases/descriptions/innovacq.htm>

Continued on page 3

General Information, continued from page 2

- **Ovid Databases** - MEDLINE, CancerLit, Current Contents Search, Evidence Based Medicine Reviews, HealthSTAR, International Pharmaceutical Abstracts, Journals@Ovid Full Text, Nursing & Allied Health (CINAHL), PsycINFO, and SPORTDiscus. AIDSLINE and BioethicsLine data have been incorporated into MEDLINE. Ovid Web Gateway - Access via the Website at <http://www.mc.duke.edu/ovidweb/ovidweb.cgi>. An individual account is NOT required for Generic Access, but users must connect from a Duke IP address and will not be able to permanently save search strategies. Personal Accounts are available for Duke faculty, graduate students, and DUMC staff and students only. Contact 660-1100 for registration information and help with passwords. *MCIS Help Desk: 684-2243*

• **Other Databases**

Grants: Community of Science (COS), SPIN and IRIS
Consumer Health: Health Source - Consumer Edition
Citation Databases: ISI Web of Science
Access these databases and many others via the Website at <http://www.mc.duke.edu/mclibrary/respub/collections/dbdesc.html>.

Classes, Instruction, Consultation 660-1111

- Internet, Ovid MEDLINE, PubMed, EBM, Basics of Library Use, Grant Information on the Web, Sources for Health Statistics, EndNote, Reference Manager, and PDAs.
- Call for more information or see the Web page at <http://www.mc.duke.edu/mclibrary/services/schedule.html>.

Computer/Equipment Resources

- **Medical Library Education Center (MLEC)**
16 Gateway Pentium II PCs, Internet and database access, multimedia and microcomputer software/workstations. To schedule the Classroom call 660-1157 or use the Web form at <http://www.mc.duke.edu/mclibrary/services/mlecfom.html>.
- **Reserve Reading Room** - Networked PCs and Macs, application software, Internet and database access.
- **Multimedia Studio (Room 411)** - Gateway PC, flatbed scanner, DVD drive, CD recordable/rewritable drive, and application software. See <http://www.mc.duke.edu/mclibrary/services/multimedia-studio.html> for more information.
- **Online Catalog Terminals** - Reference Area, Stacks Levels, Current Serials Area.
- **Audiovisual Equipment/Viewing Area** - Reserve Reading Room.

Special Collections

- History of Medicine • Reference
- Reserve Reading Room • Engel (leisure reading)

ABBREVIATED LIBRARY DIRECTORY

- **A-to-Z Information Express**
see Document Delivery/Interlibrary Loan
- **Acquisitions**, 660-1115
Millie Walke, Head, walke002@mc.duke.edu
- **Administration**, 660-1150, 681-7599 (fax)
Patricia Thibodeau, Associate Dean for Library Services
thibo001@mc.duke.edu
Rick Peterson, Deputy Director, peter073@mc.duke.edu
- **Audiovisuals** *see Education Services*
- **Cataloging**, 660-1120
- **Circulation Services**, 660-1100
Maurice Reece, Day Manager, reece001@mc.duke.edu
Louis Wieth, Night Manager, wieth002@mc.duke.edu
- **Collection Development**
Books: Mary Ann Brown, Head, Collection Development
660-1122, brown050@mc.duke.edu
Journals: Judy Woodburn, Head, Journals Department
660-1110, woodb001@mc.duke.edu
- **Document Delivery/Interlibrary Loan**, 660-1135
Artura Goods, Manager, goods004@mc.duke.edu
- **Education Services**, 660-1157
Julie Garrison, Asst. Director, garri008@mc.duke.edu
- **Fax**, 684-5906 or 681-7599 (Administration)
- **Gifts**, 660-1122
- **History of Medicine**, 660-1144
Suzanne Porter, Curator, porte004@mc.duke.edu
- **Information Services**, 660-1111, 684-5906 (fax)
Eric Albright, Head, albri008@mc.duke.edu
- **Information Technology Services**, 660-1195
Sally Wardell, Asst. Director, warde001@mc.duke.edu
- **Interlibrary Loan**, 660-1135, 684-5906 (fax)
- **Journals**, 660-1110
Judy Woodburn, Head, woodb001@mc.duke.edu
- **Marketing and Publications**, 660-1127
Beverly Murphy, Asst. Director, murph005@mc.duke.edu
- **Medical Library Education Center (MLEC)**, 660-1190
Julie Garrison, garri008@mc.duke.edu
- **MEDLINE** *see Information Services*
- **Public Services**, 660-1130, 684-5906 (fax)
Eric Albright, Asst. Director, albri008@mc.duke.edu
- **Reference Services** *see Information Services*
- **Reserve Collection** *see Circulation Services*
- **Stacks Services**, 660-1166
George Stephens, Manager, steph005@mc.duke.edu
- **Website**
Beverly Murphy, 660-1127, murph005@mc.duke.edu

DUMCL Online: It's All Here!

Need to print the full text of a journal article from your office? Or are you looking for the electronic version of a medical textbook? Perhaps you need an image to use in your presentation. Or maybe you're leaving Duke and need to know what resources are available for use in your private practice. Well **DUMCL Online**, the Medical Center Library's Website, has it all! And it's only mouseclicks away. The current design of our Website, which debuted about a year ago, embodies the concept of usability, thanks to your input and feedback. Take a look at some *samples* of what we have to offer.

Easy Navigation

Tabular menu

Drop-down menu

News & Announcements

currently@the.library

Medical Image Resources

We're Moving!!!

New Database - Journal Citation Reports

Sitemap | **Send Comments** | **About Our Site**

Questions? (919) 660-1111 mcclib@mc.duke.edu
 DUMC 3702 Durham, NC 27710 USA
<http://www.mc.duke.edu/mcclibrary/> Last modified: 3-July-01
 © 2001 Duke University Medical Center

<u>Databases</u>	<u>Collections</u>	<u>Learn About...</u>	<u>Services & Facilities</u>	<u>Subject Guides</u>
Citation Indexes	Audiovisuals	Citation formatting	Ask a question	Board Reviews
Clinical Pharmacology	Clinical Tools	EBM resources	Computer Classroom	Consumer/Patient Health
Cochrane Library	E-Books	EndNote	Copy cards	Genetic Resources
Comm. of Science	E-Journals	Grant resources	Get an article or book	Latino Health
GenBank	E-Reserves	Internet	Get an Ovid ID	Licensure
Harrison's Online	For Medical Students	Library basics	Get our newsletter	Medical Errors
MD Consult	History of Medicine	Life after Duke	Multimedia Studio	Medical Images
Ovid Databases	New Titles	Remote access	Off-Campus Services	Nursing
PubMed	Reference	Residency application	Request a search	PDA's
SAMOnline	Selected Websites	Tutorials	Suggest a purchase	Practice Guidelines

Over the next several months, we plan to incorporate the use of database back-end technologies in our continued quest to improve usability. Also note: DUMCL Online will be moving to a new address in the near future! Once the Website has been relocated, you will need to re-bookmark any saved pages. Stay tuned for updates. If you have any questions or comments about our Website, please contact **Beverly Murphy**, Webmaster (murph005@mc.duke.edu; 660-1127).



Journals Transferred To Library Service Center

In July of this year, the Medical Center Library transferred approximately 2,000 older journal volumes to the Library Service Center (LSC), Duke Libraries' new offsite storage facility. Equipped to house approximately 2.5 million volumes, the LSC is located near Durham Technical Community College. The purpose of the new Library Service Center, which was completed earlier this year, is to provide a storage facility for older and less frequently used library materials.

Requests for materials housed at the LSC will be handled through the Library's Circulation Desk. Volumes will be retrieved using a courier service and will be available, at no additional charge, usually within one working day of the request. Patrons will have the option of copying the materials themselves or making use of the Library's Document Delivery service.

For additional information, stop by the Circulation Desk or call **660-1100**.

[A Newcomer's Perspective, continued from page 1](#)

As I speak to our Library's customers, I repeatedly hear what a good job we are doing. This does not surprise me, but also warns me not to get too comfortable. Certainly, the Medical Center Library offers a wide variety of traditional and innovative services. Our extensive print collection is complemented by a growing number of electronic resources, which can be accessed within the Library or remotely. Initiation of a virtual reference program will soon expand our services to the desktop. Our nationally recognized staff consistently demonstrates an excellent commitment to service and in-depth knowledge of the profession. Ideally located within the Medical Center complex, our building provides a comfortable environment for research and study. Yet despite these well-developed strengths, how do we prepare ourselves for the future?

In addition to the strategic planning process (mentioned in the cover story), the Library is looking for other mechanisms to ensure its continued viability. One such activity will occur during the spring of 2002. In conjunction with the Association of Research Libraries (ARL) and the Association of Academic Health Sciences Libraries (AAHSL), the Medical Center Library will participate in an exciting initiative to measure library service quality. As opposed to traditional user surveys, which have tended to focus primarily on quantitative data and general user satisfaction, the ARL LibQUAL+ study and the AAHSL Service Quality Assessment Study will test new methods of capturing more useful qualitative data. For example, we will learn how to measure the library's impact on institutional goals and the difference between customer expectations and perceived level of service provided. Additional information about this new program is available at <http://www.arl.org/libqual>.

When colleagues from previous jobs ask me how I'm doing in my new job, I tell them that I work in an extremely complex but exciting environment, full of opportunities. I invite not only the newcomers, but also those returning to Duke, to stop by the Library and let us introduce you to the wealth of resources we have available. Whether this is your first visit, or one of many return visits, I believe we can help you look at what we have to offer with renewed appreciation. Equally as important, you can help us design the future.

History of Medicine New Reading Room Hours

Effective Monday, August 27, 2001, the History of Medicine Reading Room's hours will be as follows on a trial basis:

Monday	Closed
Tuesday - Friday	8:00 am - 5:00 pm
Saturday	Closed
Sunday	Closed

Access to the Reading Room will be provided on Mondays, between the hours of 8:00 am – 5:00 pm, on a prescheduled appointment basis only. This schedule modification will remain in effect throughout the fall semester, after which time, a decision will be made on whether to continue with the new schedule on a more permanent basis. On any given day, books can still be requested for retrieval from the History of Medicine Open Stacks, up to two hours before the Library closes. For additional information, stop by the History of Medicine Reading Room or call **660-1144**.

Staff News

The distance education course “Evidence-Based Medicine and the Medical Librarian,” taught by **Julie**



Garrison, Assistant Director, Education Services, and **Connie Schardt**, Education Coordinator, is now an academic course offered through the School of Library and Information Science at the University of North Carolina at Chapel Hill.

Connie Schardt recently published an article, “Evidence-Based Medicine and the Hospital Librarian,” in the *Journal of Hospital Librarianship* [2000 1(2):1-14].

To Better Serve You

The Medical Center Library is discontinuing regularly scheduled Ovid MEDLINE classes in favor of providing personalized and group consultations upon request. Call the Information Desk (**660-1111**) to schedule an individual or group session for Ovid MEDLINE, or contact **Anne Powers** (**660-1128**) for PubMed sessions.

Congratulations to Hui Quan Exit Survey Palm Pilot Winner



Hui Quan (right), Cell Biology, is presented a palm pilot by Pat Thibodeau, Associate Dean

Recent Additions to DUMCL Online

<http://www.mc.duke.edu/mclibrary/>

Medical Image Resources

<http://www.mc.duke.edu/mclibrary/respub/refres/images.html>

Created in response to user requests for a repository of quality medical images on the Internet, this new subject guide compiles sites that contain both free and restricted images. Image sites are grouped by discipline, and links are provided to usage policies where available. Instructions on saving images from the Web and links to Duke’s copyright resources are also included. Access “Medical Image Resources” under *Subject Guides* from the main Web page.

Electronic Resources Tutorial

<http://www.mc.duke.edu/mclibrary/respub/guides/elecres/>

This tutorial is designed to familiarize users with some of the electronic resources offered through DUMCL Online. Choose this resource from the “Tutorials” page under the *Services & Facilities* drop-down menu on the main Web page.

New Database: Journal Citation Reports

<http://jcrweb.com>

This database provides information on the number of citations attributed to journals and technical reports, which is often used to rank a journal’s impact and prominence and indicates core journals for various subjects. “Journal Citation Reports” can be found under the *Databases* drop-down menu on the main Web page. Please note: Use of this database is restricted to Duke IP addresses.

Life After Duke

<http://www.mc.duke.edu/mclibrary/respub/refres/lifeafterduke.html>

The purpose of this page is to provide a selected list of health-related resources for practicing clinicians who no longer have Library privileges at the Duke University Medical Center Library. Links are provided to information resources that are free or allow individual subscriptions. “Life After Duke: Health Information Resources for Life Long Learning” is accessible from the *Subject Guides* menu on the main Web page.

Be sure to bookmark our Website!
<http://www.mc.duke.edu/mclibrary/>



Library Educational Offerings

*The Medical Library Education Center (MLEC) is located
in Room 104 on the Lower Level of the Library.*



Individual and Group Sessions

*Please contact the topic instructor
to arrange for a session*

MEDLINE

Using the Ovid Web Gateway

Call the Information Desk

660-1111

PubMed

Anne Powers, 660-1128

Basics of Library Use

Betsy Adams, 660-1131

Grant Information on the Web

~ COS, SPIN and Other Resources ~

Anne Powers, 660-1128

Introduction to EndNote

Ginger Carden, 660-1184

Introduction to Reference Manager

Ginger Carden, 660-1184

Introduction to Sources for Health Statistics

Hattie Vines, 660-1125

Searching the Internet

Tiffany Anderson, 660-1123

Self-Instruction

Ovid Web Tutorial

*Interactive, 40-minute tutorial designed to show you
step-by-step the basic components of a MEDLINE
search using the Ovid Web Gateway*

<http://www.mc.duke.edu/mclibrary/respub/guides/ovidtut/>

EndNote Tutorial

*Tutorial designed to assist users who have completed
a search in the Ovid Web version of MEDLINE and
would like to import citations into EndNote*

<http://www.mc.duke.edu/mclibrary/respub/guides/endnote/>

EBM Tutorial

*Tutorial which identifies the steps in the EBM
process and key issues related to critical appraisal*

<http://www.hsl.unc.edu/EBM/index.htm>

Internet Tutorial

*Web-based tutorial designed to introduce you to the
Internet and searching for information on the Web*

<http://www.mc.duke.edu/mclibrary/respub/guides/intertut/>

Electronic Resources Tutorial

*Tutorial designed to familiarize users with some
of the electronic resources offered through
DUMCL Online, the Library's Website.*

<http://www.mc.duke.edu/mclibrary/respub/guides/elecres/>

Virtual Tour of the Library

*Online tour which provides information about the
Medical Center Library, its collections and
services, and where to find them within the building*

<http://www.mc.duke.edu/mclibrary/about/vt/>

**For more information about these offerings, connect to the Library's Website at
<http://www.mc.duke.edu/mclibrary/services/schedule.html>.**

Duke University Medical Center Library News is published bimonthly.

Pat Thibodeau, Associate Dean

Beverly Murphy, Editor

Editorial Board:

Mary Ann Brown

Julie Garrison

Maurice Reece

Julie Walker

To subscribe to **Medical Center Library News** or to receive notification by email when the Web version is available, please complete the information below and return this sheet to the **Medical Center Library, Box 3702, DUMC**. You may also send email to **mclnews@mc.duke.edu**, or complete the Mailing List Form at **<http://www.mc.duke.edu/mclibrary/about/news/mailform.html>**.

Name _____

Department _____

Box Number _____

Email Address _____

(Must include if email notification is being requested)

Email notification only? Yes _____ No _____

Paper copy only? Yes _____ No _____

Both? Yes _____ No _____

DUKE UNIVERSITY MEDICAL CENTER
BOX 3702 MEDICAL CENTER LIBRARY
DURHAM, NORTH CAROLINA 27710

ADDRESS SERVICE REQUESTED

First Class