



Duke University Medical Center Library News

December 2003

Issue #291

Requesting Articles Just Got Easier!

Lana Michelizzi, Access Services

The Duke University Medical Center Library now offers an easier way for faculty, staff, and students to submit and retrieve Document Delivery and Interlibrary Loan requests. To use this new system, you must first complete a registration form via the Web and create a username and password to secure access to information about your requests. It is only necessary to enter your personal information into the system once.

Up to now, articles had to be picked up from the Library, faxed, or delivered through campus mail. Implementation of this new system will allow us to bring articles electronically to your desktop whenever we receive them in electronic format from the lending institutions. The system integrates standard PCs, scanners, laser printers, and communications equipment to send, receive, and print images of documents, providing fast and high-quality delivery over the Internet.

When a requested article becomes available electronically, you will receive an email notification with instructions on how to access it. Using the free Adobe Acrobat Reader (<http://www.adobe.com/products/acrobat/readmain.html>), you will be able to view, print, or save the full text of PDF-formatted articles at no additional charge.

Electronic desktop delivery will be available in January, 2004. Since paper delivery is the system default, you will need to choose electronic delivery as an option on your Personal Information Form.

Duke University Medical Center Library

Document Delivery/Interlibrary Loan Logon Screen

*Enter your user information below.
Then press the **Logon** button to continue.*

The Duke University Medical Center Library's Document Delivery/Interlibrary Loan service is *only* available to DUMC faculty, staff, and students. Non-DUMC requests will not be processed, acknowledged, or returned.

[First Time Users Click Here!](#)

Enter your Username:

Enter your Password:

Click Button to Logon:

The new Document Delivery/Interlibrary Loan system may be accessed at <http://illiad.mclibrary.duke.edu>. If you have questions about this service, please contact **Lana Michelizzi**, Access Services Manager (**660-1136; miche013@mc.duke.edu**), or call the **Library Service Desk** at **660-1100**.

<p>Duke University Medical Center Library http://www.mclibrary.duke.edu/</p> <p>Monday - Thurs. 8:00 am - 11:00 pm Friday 8:00 am - 6:00 pm Saturday 10:00 am - 6:00 pm Sunday 2:00 pm - 10:00 pm Administration 660-1150 Library Service Desk 660-1100 Document Delivery/ILL 660-1136</p>	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Requesting Articles Just Got Easier!..... 1</td> <td style="width: 50%;">Weather Watch..... 5</td> </tr> <tr> <td>TOUGH Decisions..... 2</td> <td>Recent Additions to DUMCL Online.... 6</td> </tr> <tr> <td>MD Consult License Renewed..... 2</td> <td>Holiday Hours..... 6</td> </tr> <tr> <td>Voices from the Past..... 3</td> <td>New Archives Web Resource..... 6</td> </tr> <tr> <td>Open Access: Something to Consider.... 4</td> <td>Library Educational Offerings..... 7</td> </tr> <tr> <td>Introducing Robert James..... 5</td> <td>To Subscribe..... 8</td> </tr> </table>	Requesting Articles Just Got Easier!..... 1	Weather Watch..... 5	TOUGH Decisions..... 2	Recent Additions to DUMCL Online.... 6	MD Consult License Renewed..... 2	Holiday Hours..... 6	Voices from the Past..... 3	New Archives Web Resource..... 6	Open Access: Something to Consider.... 4	Library Educational Offerings..... 7	Introducing Robert James..... 5	To Subscribe..... 8
Requesting Articles Just Got Easier!..... 1	Weather Watch..... 5												
TOUGH Decisions..... 2	Recent Additions to DUMCL Online.... 6												
MD Consult License Renewed..... 2	Holiday Hours..... 6												
Voices from the Past..... 3	New Archives Web Resource..... 6												
Open Access: Something to Consider.... 4	Library Educational Offerings..... 7												
Introducing Robert James..... 5	To Subscribe..... 8												

TOUGH Decisions

Pat Thibodeau, Associate Dean for Library Services

The journal subscription renewals for 2004 are presenting a number of tough decisions. The difficulty is even more apparent when the acceptance of one big deal or new electronic license requires the cancellation of more paper and electronic titles. Here are just a few of the tough issues we are facing.

High price increases — How many other journals do we cancel in order to meet these price increases? The big publishers' deals are well beyond the inflationary rate, with most increases between six and fifteen percent. Some of the society publishers have established electronic licenses that are many times the cost of the paper versions. For example, one publisher charges about eleven times the paper cost for their electronic title, while another has doubled its licensing fee for Duke resulting in an \$11,000 charge for the current volumes of one publication. Even if we were not facing budget cuts, multiplying these increases across several publishers would present us with a major funding crisis.

No cancellations allowed — How can we appropriately support Duke's information needs, especially in tight budget times, without the ability to choose the resources we want to purchase? Several of the "big package deals" we are being offered do not allow any cancellations and base all pricing on last year's subscriptions. As a result, we can no longer choose what Duke really needs – we have to keep paying for titles we may not want just to get the big deal. Otherwise, electronic pricing can be double the quoted contract price. To keep getting these deals means canceling more titles from other publishers and societies, and relying more on the journals from only a few major companies.

Long-term contracts — Should the Library commit to a long-term contract to obtain the best deal, while jeopardizing the ability to pay for other publications? Three or five year contracts provide the best deals, but they also legally obligate us to pay for those publications for several years. Unless our budget can keep pace, we will be forced to cancel more publications to support the long-term commitment to these contracts.

Loss of interlibrary loan rights — Should the Library give up the ability to fill interlibrary loans (ILL) and other fair use rights to keep electronic formats? Some contracts are taking away the rights to use electronic versions of resources for interlibrary loans, photocopy services, and other routine library operations that are allowed under fair use. The ILL revenues generated by the Library offset operating expenses, and the Library also serves a role as a resource library in the National Network of Libraries of Medicine. If we give up the ILL rights, we will not be able to support smaller libraries in North Carolina, the region, or across the country. If libraries continue to sign contracts with these restrictions, the entire national interlibrary loan network could be jeopardized.

The Library continues to work with other Duke libraries and a local consortium to obtain the best prices and terms, but many of the publishers are not willing to consider other contract arrangements. However, the budget can no longer fund all the journals and electronic packages we currently have. This fall, we will be forced to make some very tough decisions while trying to support the basic information needs of the Duke community.

MD Consult License Renewed

The Library's contractual agreement with MD Consult (<http://home.mdconsult.com/groups/duke1355.html>) has been renewed for the coming year. However, due to a significant price increase, discontinued cost sharing, and the Library's ongoing budget cuts, access is now limited. First, the number of simultaneous users has been reduced from nine to six. To minimize any problems that may be associated with this reduction, the system timeout has also been reduced from fifteen to ten minutes. In addition, use of MD Consult is now limited to Duke University only, thereby eliminating access to Raleigh Community Hospital and Durham Regional Hospital. Remote access by Duke staff will continue to be available through the proxy server and the Virtual Private Network (VPN).

Voices from the Past

Russell Koonts, Medical Center Archives

Traditionally, the role of the Duke University Medical Center (DUMC) Archives has been securing and storing documents from key administrative offices, collecting papers from department chairs and chiefs, and organizing hundreds of photographs, reports, and other artifacts. Since the 1970's, Archives has captured institutional records and documents for DUMC and the Health System, ensuring their future availability for administrators, researchers, and scholars.

Recently, the DUMC Archives implemented an oral history program to augment the collections. Although several oral interviews already exist in the Archives, there has never been a program dedicated specifically to documenting the oral history of DUMC.

In September 2003, **Jessica Roseberry**, a graduate of Baylor University, became the Oral History Program Coordinator. While at Baylor, she served as a graduate assistant in the Institute for Oral History. Jessica brings an in-depth knowledge of what will be required to research, conduct, transcribe, and make accessible the rich oral history tradition of DUMC.



Jessica Roseberry

As the new oral historian, Jessica hopes to be able to “map the veins of its [Duke’s] rich history and bring into the light new evidence of a living and breathing medical center.” One of the first projects for the new program is to capture the oral tradition of the Medical Center’s growth and change throughout the tenure of the current chancellor, Dr. Ralph Snyderman. As part of this project, Jessica plans to conduct interviews with key players in the Medical Center’s administration and faculty, who can speak directly to the changing nature of health care in America and Duke’s internal responses to these changes.

While traditional archives capture the story of events from the perspective of policy makers, oral history can be told from the perspective of those who help cause an event to occur and those who are part of the event. History through recorded interviews is the documentation of an event from the perspective of the people who were a part of that event or moment in time. Using this multi-narrative view of history, each witness can tell an important story, and each person’s words can add to the variety and depth of the historical record.

Medical Center Archives is dedicated to preserving the past and present records of health care at Duke. Now interviews with administration, faculty, and staff will also be a part of the ongoing story of this institution. Just as a physician studies the basic sciences and then uses this knowledge in clinical applications, so must the historian remember both the factual and personal applications of a story. It is this spirit of inquisitive exploration that Jessica brings to the Oral History Program at the DUMC Archives.

If you have questions about the Oral History Program, or know of individuals who should be interviewed by DUMC Archives, please contact **Jessica Roseberry (919-383-2653; jessica.roseberry@duke.edu)**.

Open Access: Something to Consider

Pat Thibodeau, Associate Dean for Library Services

Faculty and leaders at academic and research institutions are beginning to challenge the old publishing paradigms and are considering alternative methods for scholarly publication. One new model that is getting more support throughout the country is Open Access. This scholarly communication method serves the ultimate goal of researchers and faculty members – ensuring the immediate and widespread dissemination of, and access to, research findings and new information. While traditional society and commercial publishing have tried to achieve the same goal, some of their prices and licenses are restricting access. The Open Access initiative is beginning to raise some serious questions about the best way to control and disseminate the works of faculty, clinicians, and researchers who serve as authors and editors.

- Should articles on federally-funded research results be turned over to for-profit publishers?
- Why should an institution buy back its research results at high costs through library subscriptions?
- Should authors give up their copyrights to commercial publishers (as most do) and lose all control over their work?
- Should authors and institutions take back their intellectual property rights?
- Who should pay for the costs of journal publications? Libraries? Authors? Funding agencies?
- Are there faster methods for making results available while ensuring quality?
- Are there other publishing models that ensure quality through peer review and provide fiscal sustainability?

In addition to raising questions, some of the Open Access initiatives are presenting challenges to the old scholarly communication methods. The Public Library of Science (PLOS) journal, *PLoS Biology*, has raised the visibility of the Open Access initiative and presented a model where authors pay the costs of peer review and publishing, providing free access to anyone interested in the electronic journal. One issue for the Open Access movement has been whether the journals could attain the same level of quality and prestige as the more traditional and highly regarded titles. Impact factors, while not the perfect measure, do indicate how often other authors cite the contents of a journal. BioMed Central, which started an Open Access initiative many years ago, now has several journal titles that have impact factors. The Howard Hughes Medical Institute, and other organizations and agencies which fund

research, are also stepping forward to help pay author fees for these new types of publications. PubMed Central is addressing the issue of how to provide access to back volumes and preserve that access for the future.

Is Open Access the solution to increasing journal costs and restrictive licenses? It is still too soon to tell what long-term effect these new approaches may have on the publishing industry. Many question the sustainability of these models, and others point out that major changes must be made in promotion and tenure systems for such models to be really successful. Regardless of the long-term viability, these and other Open Access initiatives are highlighting important issues that impact the accessibility and availability of the latest knowledge for the clinical and research communities.

Open Access Resources

BioMed Central

<http://www.biomedcentral.com/>

Budapest Open Access Initiative

<http://www.soros.org/openaccess>

Public Library of Science

<http://www.plos.org/index.html>

PubMed Central

<http://www.pubmedcentral.nih.gov/>

Introducing Robert James

Maurice Reece, Access Services

Robert James may be new to the DUMC Library, but he has spent more than fifteen years working in various positions with libraries at the University of North Carolina at Chapel Hill and Greensboro. He comes to Duke from Wake Technical Community College, where he was Director of Library Services since 2000.

In 1985, after graduating from the University of Florida in Gainesville with a B.A. in psychology, he and his family moved to North Carolina. Robert's job search took him to Chapel Hill, where he began his fifteen-year stint with the University of North Carolina library system in 1986.

Robert worked in academic libraries for several years before he decided to become a library professional. While serving as Assistant Head of the Circulation Department at UNC Davis Library, he attended North Carolina Central University where he specialized in Academic Library Science and received his Masters degree in Library Science in 1995. In 1997, he became the Circulation Librarian and Department Head at UNC-Greensboro's Jackson Library, which involved a daily commute from his home in Cary.



As to personal interests, Robert has been an avid reader all his life, which probably accounts for his choosing a career in Library Science. He is partial to non-fiction works and especially enjoys those that deal with the mythology and folklore of ancient civilizations. Particularly compelling to him are books about ancient libraries and collections that have been lost due to natural catastrophes or by the deliberate actions of despotic rulers.

As a librarian, Robert believes that the main responsibility of the profession is to preserve and protect our civilization's intellectual heritage and not to allow loss of material through physical deterioration, destruction, or censorship.



WEATHER WATCH

The Medical Center Library will close when Duke is under the severe weather policy. Otherwise, we will try to maintain our normal hours and open to the public as soon as sufficient staff are in place. Patrons are advised to call (919) 660-1100 before coming to the Library during inclement weather.



Recent Additions to DUMCL Online

<http://www.mclibrary.duke.edu/>

FAQs for New Library Users

NEW

<http://www.mclibrary.duke.edu/about/faq.html>

This new Web page offers answers to some of the most commonly asked questions about the Medical Center Library's resources and services.

MEDLINE Database Login

REVISED

<http://www.mclibrary.duke.edu/ovidweb/ovidweb.cgi>

This MEDLINE login page has been expanded to include access to PubMed, as well as the Ovid Web Gateway databases via generic access and personal Ovid accounts. The PubMed connection provides links to DUMCL's full-text journal subscriptions and holdings in the print collection.

Thank You!!!

Thanks to all those who participated in our recent survey to help redesign our Website and improve access to our resources and services.

Holiday Hours

The Library's main entrance will close 15 minutes before the final closing time, so staff can secure the Library. Patrons already in the Library may continue to work, but must leave by the stated closing time.

Christmas & New Year's

Saturday	Dec. 20	10:00 am - 6:00 pm
Sunday	Dec. 21	2:00 pm - 6:00 pm
Monday	Dec. 22	8:00 am - 5:00 pm
Tuesday	Dec. 23	8:00 am - 5:00 pm
Wednesday	Dec. 24	8:00 am - 12:00 noon
Thursday	Dec. 25	CLOSED
Friday	Dec. 26	CLOSED
Saturday	Dec. 27	CLOSED
Sunday	Dec. 28	2:00 pm - 6:00 pm
Monday	Dec. 29	8:00 am - 5:00 pm
Tuesday	Dec. 30	8:00 am - 5:00 pm
Wednesday	Dec. 31	8:00 am - 5:00 pm
Thursday	Jan. 1	CLOSED
Friday	Jan. 2	8:00 am - 5:00 pm

Happy Holidays!

New DUMC Archives Web Resource

Do you know who was Chair of Biochemistry in 1973¹ or what year the Department of Microbiology and Immunology was established²? The answer to these questions and many more about the establishment, leaders, division development, and mergers or divergences of departments at Duke can be found on the Duke University Medical Center Archives Website at <http://archives.mc.duke.edu/depts>.

Development of this resource required many months of research and was made possible with the assistance of several Duke departments and divisions. Since the initial posting, these Web pages have continued to be refined. In order to provide the most accurate information possible, each departmental Web page has a link through which individuals can submit information for inclusion in future updates.

A similar resource for centers and a timeline of building construction at DUMC are also planned for the Website. For additional information regarding these projects, please contact **Charles Rutt**, Reference and Outreach Coordinator (919-383-2653; rutt0001@mc.duke.edu).

Answers

1. Robert Hill was Chair of Biochemistry from 1968 to 1993.
2. In 1964 the Department of Microbiology (originally established in 1930) combined with the Division of Immunology to form the Department of Microbiology and Immunology. When the Department of Immunology became a separate department in 1992, the Department of Microbiology was re-established. In 2002, the department was merged with the Department of Genetics to form the Department of Molecular Genetics and Microbiology.



Library Educational Offerings

*The Medical Library Education Center (MLEC) is located
in Room 104 on the Lower Level of the Library.*



Individual and Group Sessions

*Please contact the topic instructor
to arrange for a session*

MEDLINE

Using the Ovid Web Gateway

Call Library Service Desk

919-660-1100

PubMed

Anne Powers, 919-660-1128

Basics of Library Use

Hattie Vines, 919-660-1125

Grant Information on the Web

~ COS and Other Resources ~

Anne Powers, 919-660-1128

Introduction to EndNote

Ginger Carden, 919-660-1184

Introduction to Reference Manager

Ginger Carden, 919-660-1184

Introduction to Sources for Health Statistics

Hattie Vines, 919-660-1125

Searching the Internet

Connie Schardt, 919-660-1124

Self-Instruction

Ovid Web Tutorial

*Interactive, 40-minute tutorial designed to show
you step-by-step the basic components of a
MEDLINE search using the Ovid Web Gateway*

<http://www.mclibrary.duke.edu/respub/guides/ovidtut/>

EndNote Tutorial

*Tutorial designed to assist users who have completed
a search in the Ovid Web version of MEDLINE and
would like to import citations into EndNote*

<http://www.mclibrary.duke.edu/respub/guides/endnote/>

EBM Tutorial

*Tutorial which identifies the steps in the EBM
process and key issues related to critical appraisal*

<http://www.hsl.unc.edu/lm/EBM/index.htm>

Internet Tutorial

*Web-based tutorial designed to introduce you to the
Internet and searching for information on the Web*

<http://www.mclibrary.duke.edu/respub/guides/intertut/>

Electronic Resources Tutorial

*Tutorial designed to familiarize users with some
of the electronic resources offered through
DUMCL Online, the Library's Website.*

<http://www.mclibrary.duke.edu/respub/guides/elecres/>

Virtual Tour of the Library

*Online tour which provides information about the
Medical Center Library, its collections and
services, and where to find them within the building*

<http://www.mclibrary.duke.edu/about/vt/>

**For more information about these offerings, connect to the Library's Website at
<http://www.mclibrary.duke.edu/services/schedule.html>.**

Duke University Medical Center Library News is published bimonthly.

Pat Thibodeau, Associate Dean

Beverly Murphy, Editor

Editorial Board:

Mary Ann Brown

Jennifer Glasier

Maurice Reece

Julie Walker

Anne Powers

To subscribe to **Medical Center Library News** or to receive notification by email when the Web version is available, please complete the information below and return this sheet to the **Medical Center Library, Box 3702, DUMC**. You may also send email to **mclnews@mc.duke.edu**, or complete the Mailing List Form at **<http://www.mclibrary.duke.edu/about/news/mailform.html>**.

Name _____

Department _____

Box Number _____

Email Address _____

(Must include if email notification is being requested)

Email notification only? Yes _____ No _____

Paper copy only? Yes _____ No _____

Both? Yes _____ No _____

DUKE UNIVERSITY MEDICAL CENTER
BOX 3702 MEDICAL CENTER LIBRARY
DURHAM, NORTH CAROLINA 27710

ADDRESS SERVICE REQUESTED

First Class