

DUKE UNIVERSITY MEDICAL CENTER LIBRARY

NEWSLETTER #253

MARCH 1997

LIBRARY HOURS

Monday - Friday 8:00 am - 12:00 midnight
Saturday 10:00 am - 6:00 pm
Sunday 12:00 noon - 12:00 midnight

PHONE NUMBERS

A-to-Z Information Express	660-1135
Acquisitions	660-1115
Administration	660-1150
Cataloging	660-1120
Circulation	660-1100
Collection Development/Gifts	660-1122
Electronic Classroom (MLEC)	660-1190
History of Medicine	660-1144
Information & Education Services	660-1111
Interlibrary Loan	660-1135
Journals	660-1110
Learning Resources	660-1160
Marketing and Publications	660-1127
Systems	660-1195

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SOME SHORTCUTS TO RETURNING THOSE LIBRARY BOOKS ON TIME!

Do you know that you can return books to locations other than the Medical Center Library? We have book drops located in the Hospital (Duke North), Clinic area (Duke South), and the Sands building! The book drop in Duke South, Green Zone, basement level, can be a real challenge to find. Head for the stairwell next to the elevator on the basement level, and you will find it tucked under the stairwell! At the end of this article there is a list of all the book drop locations and the pickup schedule for each.

REMINDER: To avoid overdue fines, please pay particular attention to the pickup schedule for the book drops in the Hospital and Sands buildings. These two locations are NOT picked up daily.

We also recommend that you return bound journal volumes and current issues directly to the Library, so there is no delay in getting the materials back and no fines are accrued. If you want to use one of the book drops, the one in Duke South is your best bet. However, if the item is due at midnight on Tuesday for example, and we don't pickup until Wednesday morning, you will still be charged fines. So be careful of your due dates and the pickup schedules.

One last item: Please return ALL AUDIOVISUALS to the Circulation Desk at the Library. These items can be damaged when dropped into the book drops.

Book Drop Locations and Schedules

☞ Duke South/Clinics

Green Zone, Davison building, basement level under stairwell (near elevator). *Pickup:* Monday through Friday at 9:30 a.m.

☞ Duke North/Hospital

PRT level. *Pickup:* Monday, Wednesday, Friday at 9:30 a.m.

☞ Research buildings

Sands building, on the Jones building side at the exit. *Pickup:* Monday, Wednesday, Friday at 9:30 a.m.

ROMANIAN LIBRARIES FUNCTION IN "PERFECT ISOLATION"

Just imagine you are a physician in Romania and you need to do a MEDLINE search. If you are lucky, you are in the Transylvanian city of Cluj-Napoca with access to the Central Library at the University of Medicine and Pharmacy. You have also scheduled your turn to access the computer database TWO WEEKS IN ADVANCE.

This situation was described by **Ioana Robu**, the Chief Librarian at the Central Library in Cluj, which is considered the best and most advanced health information center in Romania. During her February visit to the Duke Medical Center Library, the current holder of the Cunningham Memorial International Fellowship painted a bleak picture of the current situation. She was nevertheless optimistic, saying that the first truly democratic party was voted into power this past December and that Romanians were prepared to make sacrifices for a brighter future.

Like other former satellite countries of the Soviet Union after the fall of communism in Eastern Europe, Romania finds itself trying to overcome decades of economic, political and social mismanagement, neglect, and isolation from the Western democracies and modern technology. Through donations, the medical libraries received their first computers in 1990, which are used primarily for word processing and spread sheets. Ioana is touring a number of U.S. medical libraries with the goal of returning to Romania with new knowledge to help her country's medical libraries make up for those lost decades.

Ioana spoke to a group of DUMC Library staffers about the state of health science libraries in her native Romania and left those listeners with the message - Don't complain! You don't realize how lucky you are.

Ioana stated that in 1974, the Bucharest Medical Documentation Centre, a sort of national medical library, subscribed to more than 300 foreign medical journals. Today, due to the lack of funds and organizational planning, the Centre receives only 4 foreign journals. Ioana revealed that on her recent visits there, the 20-30 computers for accessing MEDLINE were non-functioning, due to lack of technical know-how. The Documentation Centre should be the hub of the national document delivery, but it does not even issue a yearly list of its journal holdings.

The Central Library in Cluj is the only other medical library in Romania with a regular subscription to MEDLINE, but it is desperately in need of more computers. This technology is essential to help the Romanians gain access to the wealth of medical research and advances that have been made during the period of isolation from the West.

Ioana noted that the Library at Cluj has over 300,000 volumes in its holdings, but not 300,000 individual titles. The professors of each class write their own texts, rather than using standardized printed textbooks. These texts are then photocopied and loaned by the Library to each medical student for the duration of the class term, thereby creating 200-350 copies of each title.

Ioana also faces other non-hightech organizational problems. Books and periodicals are arranged by accession numbers in closed stacks and brought out by library assistants upon request. The UDC (Universal Decimal Classification) is not used for arranging documents on shelves, but only for arranging cards in the classified catalog, which is the only tool for retrieving documents by subject. Romanian librarians and their assistants have no specialized training and generally lack user-oriented attitudes. Service is geared primarily toward the medical education staff and students and NOT toward the practicing health professionals.

According to Ioana, the numerous problems can be broken down into two main categories: lack of resources (i.e. funding, buildings, and holdings); and attitudes of officials, patrons and even library workers. "Romanian health libraries are small islands functioning in almost perfect isolation," she noted.

When asked the hypothetical question of what she wished she could take home to Romania from the U.S. libraries she is visiting, Ioana replied, "Money. . .funding to build a health information system. I envy most the 30-plus years you have spent in putting together a national and international health information network and system. In Romania, we must start almost from a zero base to build a similar system."

During her tour of the U.S., Ioana will visit both large and small health science libraries throughout N.C., Washington, D.C., Ohio, Indiana, Illinois, and finally, Seattle, WA, where she will wind up her stay by attending the Medical Library Association national convention at the end of May. Since 1972, the MLA has administered this four-month-long fellowship for medical librarians from countries outside the U.S. and Canada.

Maurice Reece

Has Your Name or Address Changed?

Name and address changes for our newsletter may be sent to **DUMC Box 3702**, our email address at **mcnews@mc.duke.edu**, or you may complete the Mailing List Web Form at **<http://www.mc.duke.edu/mclibrary/forms/maillist.html>**. Our online mailbox will be checked daily, Monday-Friday.

DATABASE HIGHLIGHT

Biography Index, produced by the H.W. Wilson Company, provides biographical information on persons from ancient times to the present and from all fields and nationalities. This database is updated monthly and includes records representing books and English-language periodical entries. It may be just the source you need for tracking down biographical information to enhance your papers, presentations, and introductions of speakers. This is one of the FirstSearch databases available through the Duke Library Services main menu, which also provides access to the Online Library Catalog, or from the Duke University Libraries' site on the World Wide Web.

Biography Index covers individual and collective biographies, autobiographies, bibliographies, critical studies, obituaries, journals, collections of letters, book reviews, interviews, and other formats, from July 1984 to present. A record typically gives the author and title of a piece, its source, publishing information, a physical description of the item (including the presence of illustrations and portraits), and subject headings under which the item is indexed. The subject headings include personal names, with dates of birth and death, as well as categories to which an individual belongs.

The following is a smattering of recent entries in Biography Index which shows its diversity of coverage: a medical biography of Ludwig van Beethoven from the journal *Lancet*; an obituary of English anthropologist and paleontologist Mary Leakey from the *New York Times*; a book entitled *The Health of the Presidents: the 41 United States Presidents through 1993 from a Physician's Point of View*; several features on prominent medical librarians from the *Bulletin of the Medical Library Association*; an interview from *Chemical & Engineering News* with virologist and Nobel Prize winner Harold Varmus, Director of the National Institutes of Health; and hot off the press, a biographical sketch of the Duke men's basketball coach Mike Krzyzewski, which appeared in January '97 in the venerable series **Current Biography!**

Access to Biography Index

At the *Duke Library Services* menu, choose #5 **General Indexes and Databases**. Then select #2 **Biography Index**.

For access outside the Library, dial-in to **681-4900** and use the following modem parameters: **full duplex; no parity; 8 databits and 1 stopbit**. Type "library" at the "command" prompt and again at the "username" prompt. You will then be asked to supply your **Duke ID number (library barcode number, student ID number, or employee ID number)**, since access to this database is restricted to persons affiliated with the Triangle Research

Library Network (TRLN) institutions. If you are not affiliated with any of these institutions, you will only be able to access the library catalog. You may also access the *Duke Library Services* menu directly: **telnet to 152.3.100.60** and type "library" at the "username" prompt.

It is also possible to search Biography Index via FirstSearch on the Web by connecting to <http://www.lib.duke.edu>, the homepage of the Duke University Libraries. Once connected, select **Electronic Resources**, choose **Alphabetic List** (under **Electronic Databases**), then pick **B**. This option is available only to Duke University faculty, students, and staff.

For additional information on searching Biography Index or other databases, contact Information and Education Services at 660-1111 or send email to mclref@mc.duke.edu.

Anne Powers

REFERENCE GEMS



On your next visit to the Medical Center Library, stop by the Information and Education Services Department to browse the **Reference Duke** collection. In this section you will find unique sources on "how it's done at Duke."

These sources are chiefly Medical Center publications which include: a history of the Medical Center (*The Story of Medicine at Duke*); a guide to Duke and Durham; current school bulletins; information for students; yearbooks (*Aesculapian*); curriculum guides (*Duke University School of Medicine: The Elective Program for Students in the Third and Fourth Years*); faculty handbooks (*Duke University Medical Center Faculty Handbook*); distinguished alumni directories; and a physician referral directory (*Duke Physician Referral Directory*).

A major portion of the collection includes policy and procedural manuals for hospital administration, laboratories, patient care, patient education, and Medical Center education. In addition to manuals for emergencies, hospital safety, and infection control, often hard to locate items complement this collection, such as the *Duke University Financial Report* and the *Formulary of Pharmaceutical Products and Guide to Prescribing Diets*. Duke Medical Center bibliographies dating back to 1977 are also housed in this section. Although several items are dated, they are still quite valuable to the collection.

When searching for information about Duke, the History of Medicine Collections (660-1144) and Medical Center Archives and Memorabilia (383-0240) can be used as additional resources.

Hattie Vines

MLEC FAQs

The MLEC (Medical Library Education Center) has been open for over a year now, and many of the same questions are still being asked. The Learning Resources Services Department has compiled a list of *Frequently Asked Questions* to help answer some of the most common inquiries received at the Help Desk.

***Do you have any IBM computers?
Do you have any Macintosh computers?***

Every computer in the MLEC classroom has a Macintosh side, as well as a DOS side, which runs Windows. To gain access to the desired platform, one must “toggle” by holding down the “apple” key and pressing the “return” key. Macintosh formatted disks must be used on the Mac side, and DOS formatted disks must be used on the DOS side.

When can I use the computers in the MLEC classroom?

The MLEC classroom is open from 8:00 am - 11:30 pm, Monday through Friday; 10:00 am - 5:30 pm on Saturday; and 12:00 pm - 11:30 pm on Sunday. It may be scheduled for events during any of these times. When the room is not scheduled, it is open to lab users. Lab users will be asked to leave if the room is reserved for an event.

How can I find out when the MLEC classroom is scheduled for an event?

There are several ways to determine when the classroom is scheduled. They include the following:

- ◆ Our Web page at <http://www.mc.duke.edu/mclibrary/lrs/schedule.html> posts the schedule three weeks in advance.
- ◆ There are weekly schedules available at the Help Desk, Information Desk, and the Circulation Desk.
- ◆ White boards posting the weekly schedule are stationed in the Library lobby and outside the door to the classroom.
- ◆ You can also call the Help Desk at 660-1190 and ask the student employee on duty when the classroom is available for general use.

Are there other computers in the Library that can be used when there is an event in the classroom?

YES! There are two Macintosh computers and several DOS computers available for public use in the Reserve Room, located on the entrance level to the left of the Circulation Desk. The Macs run Microsoft Office software and have full Internet access. Currently, the *only* DOS computers in the Reserve Room running Windows are the Common Clinical Workstations (a login and password are required to use these machines).

Are the computers in the MLEC multimedia area available for general use?

The computers in the MLEC multimedia area are reserved strictly for the use of multimedia programs. There are no word processing programs, Internet applications, or other classroom software loaded on these machines.

How do I schedule the classroom for an event?

If you are interested in scheduling the MLEC classroom for an event, contact Julie VanDyke, Learning Resources Services (vandy005@mc.duke.edu or 660-1157) or Derrick Vines (vines004@mc.duke.edu or 660-1158). You may also complete the Web Reservation Request Form located at <http://www.mc.duke.edu/mclibrary/lrs/lrsform.html>.

Are there any network jacks or phone jacks available for public use in the Library?

At this time there are no public network jacks or phone jacks in the Library for patron access to remote resources.

Can I load my own software on the classroom computers?

Loading any personal software on the classroom computers, or any other computers in the Library, is strictly forbidden. If you would like to load software for an event you want to hold in the MLEC classroom, contact Julie VanDyke (vandy005@mc.duke.edu or 660-1157).

Can I sign up for the classes held in the MLEC?

You may sign up for any of the classes held in the MLEC taught by Library staff. There is a schedule of upcoming classes available at the Help Desk and in other areas of the Library, as well as on the Web. To register for an upcoming Internet class, you may use the Web form at <http://www.mc.duke.edu/mclibrary/classes/reg.html> or you may contact Scott Garrison (garri002@mc.duke.edu or 660-1197) or Julie VanDyke (vandy005@mc.duke.edu or 660-1157).

Please remember that the MLEC classroom is a classroom first. Be courteous to instructors and their students, and don't interrupt classes for any reason.

Julie VanDyke

NO FOOD OR BEVERAGES!

Please help us preserve our valuable books, journals, and multimedia programs by not bringing food and drinks into the Library. Thanks!

NEED SLIDES MADE FROM JOURNAL ARTICLES?

Because of the Library's one-day checkout policy for journals, some patrons have occasionally encountered problems in getting slides and photos made from journal articles. Here's a few hints on how to make the most of the check-out period when taking journals to AV (Audiovisual) Services for photographic copying.

First, plan ahead and check-out early in the day. A journal checked out on Monday at 9 a.m. for example, is not due back until midnight on Tuesday. This gives AV Services almost two-full days to process your requests. If convenient, a patron may pull the needed journals in the evening hours and leave them at the Circulation Desk for pickup the following morning. (If they are not picked up by 10 a.m., they will be returned to the stacks.) When checking out journals to take to AV Services, patrons should notify the Circulation Desk of their intentions.

Problems can arise if a journal is taken to AV Services late on a Thursday afternoon or on Friday. Since AV Services closes for the weekend at 5 p.m. on Friday, patrons should make certain that their requests can be processed and the journals picked up before 5 p.m. The Library is open Saturday and Sunday, and **overdue fines of \$1.00 per hour** will be incurred if items are not returned on time. Planning ahead will prevent this painful and unprofitable result.

Patrons who need to have something copied from current (unbound) journal issues, should call AV Services and arrange for an appointment, because **current journal issues can only be checked out for a maximum period of 2 hours**.

In a rush situation, it is recommended that Library patrons contact AV Services *before* taking Library materials. Lewis Parrish, who is in charge of AV Services, may be contacted at 684-6159. AV Services is located in Room 4314 in the Orange Zone of Hospital South. (Take the Orange Elevator B to the fourth floor.)

We all know, however, that the best laid plans can go amiss. A slide copy might have to be reshot or the borrower could get stuck in surgery or clinic with no one to pick up and return the journals to the Library. If this happens to you, call the Circulation Desk staff and explain your situation. They will help you work something out. Believe it or not, they do have a heart!!

Maurice Reece

PRACTICE COURSE

In the Fall of 1996, the Duke University School of Medicine implemented the new PRACTICE (Progressive Responsibilities and Competencies Through an Interactive Clinical/Curricular Experience) Course for first year medical students. PRACTICE "emphasizes the development of competencies in quality doctor-patient relationships, prioritization of diagnostic and therapeutic options based on the needs of the patient and family, and development of disease prevention and wellness strategies." *

As a part of the PRACTICE Course, students participate in several Intensive Learning Weeks, which focus on the development of professional skills such as self-directed learning, information management, teamwork, problem-solving, and electronic communications. The Medical Center Library has been pleased to help provide ready access to the basic science and clinical information required by the students.

During the first Intensive Learning Week in February, 1997, the Library provided an instructional session on the basics of searching MEDLINE to four groups of these students. During the week, Information and Education Services staff were available to serve as consultants as needed, giving assistance in selecting and locating appropriate Library materials that would be helpful in completing the assignment. Library staff also participated in the evaluation of the written papers submitted by the students at the end of the Intensive Learning Week. The Library is looking forward to the opportunity to collaborate in further modules of the PRACTICE Course.

For additional information, contact Information and Education Services at 660-1111 or send email to mclref@mc.duke.edu.

(*Based on "Introduction and Background" to PRACTICE Course by Caroline Haynes, MD, PhD, et. al.)

Betsy Adams

Need to Ask a Reference Question?

Contact Information and Education Services at 660-1111, send email to mclref@mc.duke.edu, or complete the Web form at <http://www.mc.duke.edu/mclibrary/ref/forms/refform.html>.

HISTORY OF MEDICINE WILLIAM HARVEY PORTRAIT

The History of Medicine Collections is fortunate to have hanging in its reading room a portrait of William Harvey (1578-1657) on loan from **Verne Roberts**, PhD. Dr. Roberts, a former Duke faculty member, is now a consulting bioengineer whose interest in Harvey is due, at least in part, to Harvey solving the problem of the circulation of the blood by biomechanical experiments.

Befitting a leading physician of his day with medical appointments to three successive kings, Harvey sat for his portrait on more than one occasion. Dr. Robert's portrait, which shows Harvey as an elderly man, informally attired in a black skull cap, closely resembles one given to the Royal Society of Medicine (London) by John Mapletoft, MD in 1683-84 and is thought to have been painted in Sir Peter Lely's studio during the 1650s. It was acquired by Dr. Roberts from Jeremy Norman, a San Francisco book dealer who had purchased it from Bernard Quaritch Ltd., a British bookseller, who in turn had purchased it at a Christie's auction in London in 1986, where it was sold by the Fitzwilliam family trustees.

The portrait provides a nice compliment to Dr. Josiah Trent's collection of Harvey editions, which include the first *De Motu Cordis* (Frankfurt, 1628) and two later but more rare English editions, as well as his *De Generatione* (London, 1651).

These or any other volumes in the History of Medicine Collections can be consulted Monday, Thursday, and Friday from 8 am - 8 pm, or Tuesday and Wednesday from 8 am - 5 pm.

You are cordially invited to join the **Trent Associates** and receive the "Trent Associates Report" which is issued biannually. You will also be placed on the mailing list for events held during the year. For further information, contact **Suzanne Porter**, Curator, at **660-1143** or send email to **porte004@mc.duke.edu**.

THE DUKE YAHOO OF THE INTERNET

Do you know of a great place to get information on treating diabetes? Have you discovered a wonderful tutorial on reading MRIs of the brain? Perhaps there is a cool site for patient handouts? Or maybe a wonderful site that lists all the resources for neuroscience? We would like to find out which sites you have found helpful and would recommend to your colleagues.

The Medical Center Library is creating a Web site called **Med-WebURLs** to help you sort through the overwhelming number of resources claiming to be the best, most authoritative, and wonderful sites on the Web. But we need input from the experts - you who are providing patient care, conducting research, teaching students, and taking all those classes. Sites will be listed by subject, and as the lists grow, by subcategories such as education, research, and patient care.

If you have a suggestion, you can submit it electronically by using the form at the Med-WebURLs site (<http://www.mc.duke.edu/practice/suggest.html>), or you can send an email message to Patricia Thibodeau (thibo001@mc.duke.edu) or Julie VanDyke (vandy005@mc.duke.edu). Just let us know why you think it is a good site and under what subject area it should be listed.

The Library staff have already added some of their "best" sites. These sites compile lists of Internet sites, as well as links for electronic journals, helpful reference tools, and continuing education.

So check out our Med-WebURLs site and add your own favorites at <http://www.mc.duke.edu/mclibrary/practice/weburls.html>.

DID YOU KNOW?

The Administration Office often receives calls from panicked patrons wanting to cancel their lost copy cards. Unfortunately, this cannot be done as the Library copiers do not have cancel capability features.

Please remember to put your name and phone number on the back of your copy card. Every effort will be made to return cards to the rightful owners!

OID MEETS THE WEB

You can now search our OVID databases using Netscape and other Web browsers. The Library implemented this newest interface to MEDLINE and other databases in January, 1997. Just connect to the Library's homepage (<http://www.mc.duke.edu/mclibrary>), select **Databases**, and choose the **OVIDWeb Gateway**. For those who still prefer a telnet connection, that option is still available using the DUMCL *OVID Databases* link. Your browser must be configured to run a telnet program when using this option.

The Web interface is not the only new feature - we now have the Core Biomedical Collection I from OVID. (Currently, the telnet and dial-in versions will not give you access to the Core Biomedical Collection). This collection contains the full text of leading medical journal issues published over the last 2 to 3 years. As you find citations in the Web version of the MEDLINE database, you will see links, when available, to the full text of these journals. You can just click on the link and see the full article. Another advantage of the Web version is that you can also see and print the full graphics in the Core Biomedical Collection. (When the Core Collection becomes accessible via telnet and dial-in, you will only be able to access the text, not the graphics).

Journals available in full text include: *American Journal of Medicine*; *American Journal of Obstetrics & Gynecology*; *American Journal of Surgery*; *Annals of Internal Medicine*; *Archives of General Psychiatry*; *British Medical Journal*; *Canadian Medical Association Journal*; *Circulation*; *JAMA*; *Journal of Bone and Joint Surgery (American volume)*; *Journal of Clinical Investigation*; *Lancet*; *New England Journal of Medicine*; *Pediatrics*; and *Science*.

Can you print the full text? Yes, using the OVIDWeb Gateway, you can search, find, and print journal articles from the Core Biomedical Collection on your office or home computer. Please check OVID's online instructions to find out how OVID can reformat your various print requests, including graphics (pictures, tables, etc.).

Full text printing will not be available within the Library until we can find a way to control printing and paper costs. These costs have continued to grow by leaps and bounds every year, but unfortunately our budget has not and cannot keep pace with all the full text printing. This means limiting and/or charging for all printing at all computer stations in the Library, except the search stations in the reference area. Once the Library identifies and implements a system that is easy to use for Library users and staff, we will offer full text printing within the Library.

You can find more detailed information on the Web interface and the new full text journal collection at the Library and on our Website. If you don't have an authorized OVID

ID, application forms are available at the Circulation Desk or you may call 660-1100.

Net.work

The DUMC Library Website is now searchable! You can use our search page (<http://www.mc.duke.edu/mclibrary/search.html>) to find the latest Web-based information we have to offer.

You can search for simple or more complicated subjects using **proximity** and **word forms**. If you use multiple keywords to search, your keywords may occur adjacent to one another or within several words, sentences, or paragraphs of one another, within a document (*proximity*). If you enter a word stem like "search," you will retrieve information containing the words "search, searching, searches," etc. (*word forms*).

You can use simple instructions like "+" and "-" to add to or subtract keywords from your query, or you may search using a sentence or question (e.g. *how do I access OVID MEDLINE databases via the Web?*). Help pages provide detailed information on how to search efficiently. To access online help, click the "Help" button on the search form. Search results are displayed in an easy-to-understand way. When you search our site, you receive a result page with up to ten matching documents. (If a search yields more than ten matches, a link to the next list of ten appears at the bottom of the result page). Your results are ranked in order of relevance to your query. Each result listing contains that result's title, a brief abstract, and the file size (to let you know in advance how long the file may take to load into your browser).

A small graphic illustrates at a glance how relevant each retrieved result is. You may also view a context and list of pages that points to each result. In the coming weeks, other DUMC departmental Websites on the DUMC central departmental Web server will become searchable via the same search engine the Library is using.

If you like our search engine and would like to run it on your own Web server, consult the Thunderstone Webinator Website at <http://www.thunderstone.com/webinator>. If you wish to index no more than 10,000 Web pages for searchability, you may download and use a free version of The Webinator, available for Web servers running on Windows NT and most popular UNIX platforms.

Scott Garrison

NEED A LOGIN TO SEARCH OVID?

FORGOTTEN YOUR OVID PASSWORD?

Please see the Circulation Staff
or call 660-1100 for assistance.

INTERNET INSIGHTS

Directories on the World Wide Web

Tracking down a colleague, physician, long lost friend, or place of business can use up a lot of valuable time. When the answer lies in the local phone book or directory assistance, it can be quite easy, but what if you have no idea where the person or business is located? What if you only have a last name and a state to go on? Suppose you just want to know if there are any medical supply companies in the Milwaukee area? Many library users ask us if the Internet can provide them with a quicker, easier way to find addresses, telephone numbers, directions or email addresses. The answer is "often, but not always." There are a multitude of useful directories available on the Web, most of them free of charge, and more are arriving every week.

Several caveats about Internet directories should be noted at the outset. First, they are only as good as the most recent update. If you have recently moved, chances are the online databases have not caught up with your new telephone number and address, since the databases are created from print telephone books and are not constantly updated. Second, finding a colleague's email address can be especially tricky if that colleague has not posted a message to a newsgroup or voluntarily added his/her email address to one of the online directories. It is still often easier to call the person and ask for his/her email address.

Finally, it can be nearly impossible to find telephone or address information within a company or a university using the general online directories. For the best chance, get to the company or university's homepage and see if the institution has put its directory online. Think of Web directories as very flexible and helpful directory assistance operators who can pull up many options for you, let you browse them, track down possibilities using a number of categories, and who may sometimes be out-of-date or incomplete. They all use slightly different information and work differently, so try them all and use their "help" features for the best searches.

Directories for Finding People

Four 11 - <http://www.four11.com> - a people directory that includes telephone numbers, addresses, email addresses, government web sites, and celebrity addresses

BigFoot - <http://www.bigfoot.com> - claims to be the largest and most accurate people directory for telephone numbers, addresses and email addresses

People Finder - <http://www.peoplesite.com> - an unusual directory that has been created by people adding themselves to the database; it includes topics such as lost loves and genealogy, where you can browse through postings of people searching for a particular person

American Medical Association Physician Select - <http://www.ama-assn.org/aps/amahg.htm> - the AMA has put its directory online and it is a useful one; it includes non-members as well, covering all licensed physicians in the United States; physicians are allowed to add customized information to the listings, such as hours and office phone numbers; presently it can be searched by name or specialty; a search by disease category for patient use is in the works

Directories for Finding Businesses

Big Book - <http://www.bigbook.com> - an online yellow pages that allows searching by business name or type of business; provides handy street maps for businesses found

AT&T 800 Directory - <http://www.tollfree.att.net> - the online version of calling 1-800-555-1212; not always as up-to-date as calling the 800 number

Directories that Combine People, Businesses and Government Information

Infospace - <http://www.infospace.com> - a people and business directory based on information from telephone directories; an email directory is also maintained

WhoWhere - <http://www.whowhere.com> - very similar to the information at Infospace; includes government listings

Switchboard - <http://www.switchboard.com> - an easy to use business and people directory including telephone numbers, addresses, and email addresses; users can customize their listings

555-1212 - <http://www.555-1212.com> - provides access to many of the directories in one place for easy searching

International Directories

Kapitol's International Phone Directory - <http://www.infobel.be/infobel/infobelworld.html> - an extremely comprehensive site that includes white pages and fax directories for countries all over the world; the availability of white pages varies depending on the country

World Alumni Net - <http://www.infophil.com/World/Alumni> - a fledgling directory of colleges and high schools worldwide; it has been created solely by alumni entering themselves into the database; email addresses are the only address information

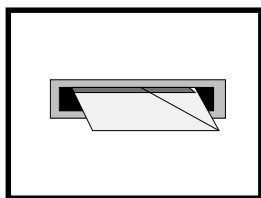
Kelly Ahlfeld

The Administration Office still has quite a few **unclaimed copy cards**. If you have lost your card, please call 660-1150 or stop by Room 103 on the Lower Level.

NEWSLETTER MAILING LIST AVAILABLE VIA THE WORLD WIDE WEB

If you are not regularly receiving the Library Newsletter but would like to, you may submit your name and address using the Library's Mailing List Web Form (<http://www.mc.duke.edu/mclibrary/forms/mailist.html>). You may also use this form to update your address information or remove yourself from our mailing list.

The Medical Center Library staff welcomes your suggestions and comments. Please feel free to drop them in the Suggestion Box located on the Entrance Level across from the Circulation Desk.



GRANTS ON THE WEB!

You can now use the Web to access two grants databases, **IRIS** and **SPIN**! The Web versions of these grants resources have been made available through a collaborative effort with the Office of Research Support on the main campus. The Medical Center Library and the Office of Research Support are sharing the costs of providing Web access. Susan Alberts, Director of Research Support, negotiated the new licenses. The Library will continue to provide access to the micro version of SPIN within the Library.

You can find links to the IRIS and SPIN databases at the following Duke Websites: Medical Center Library (<http://www.mc.duke.edu/mclibrary>); Grants and Contracts (<http://www.mc.duke.edu/depts/gc/>); and Office of Research Support (<http://delphi.mis.duke.edu/ors/fundopps/start.html>). You can also access these pages directly. IRIS is located at <http://carousel.lis.uiuc.edu/~iris/databases.html>, and SPIN at http://spin.infoed.org/wwwspin/spin_start.html.

WARNING: To use these databases, you must be connected to a server with a Duke IP address. You can use the computer in your office at work, if it is connected to the Duke Common Services Network. But if you want to search the databases from your home, you will need to use a SLIP/PPP connection through Duke's central servers (acpub). SLIP and PPP accounts are available through OIT.

ONLINE JOURNAL CHECK-IN

The Library uses an online system for journal check-in called **Innovacq**. It shows the latest issue received for each of our 2,250 journal subscriptions. By automatically generating claims for overdue items, Innovacq gives staff better control than manual systems over skipped issues and lapsed subscriptions. Only currently received journals are in the database. For complete information and holdings of bound volumes, you need to consult the online catalog or one of the journal printouts. Innovacq is shared with other libraries on campus, so you will find their current receipts as well as ours.

To access the database in the Library, choose "*Innovacq*" from the menu on one of the terminals adjacent to the current journal display. (You may also access Innovacq from any terminal which offers access to the *Duke Library Services* menu). Select *T>Title* from the Innovacq menu and enter the complete title. The first screen of information shows the latest issue received and where it is shelved. Additional screens show other recent receipts and indicate when the next issue is expected. To exit, type *q* for *quit*, or press the escape key.

For access outside the Library, select "*Databases*" from our Webpage at www.mc.duke.edu/mclibrary, then choose *Innovacq*. You can also telnet directly to iii.lib.duke.edu. If you are using the access instructions for dialing into OVID MEDLINE, you can simply substitute "*telnet iii.lib.duke.edu*" for telnet dumclib. Enter *med* at the login prompt and then follow the in-house use instructions above.

Judy Woodburn

Are you receiving duplicate copies of this newsletter? If so, please let us know by sending an email message to mclnews@mc.duke.edu or drop a note to the Medical Center Library, DUMC Box 3702.

Visit

the

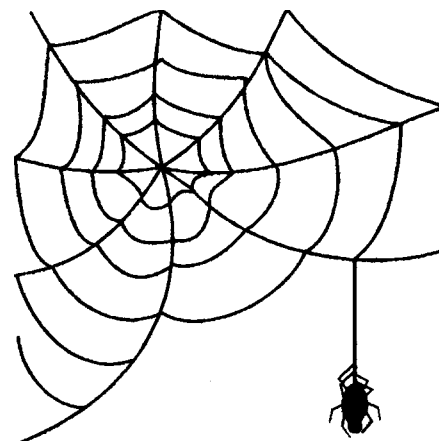
Medical

Center

Library

on the

Internet at:



<http://www.mc.duke.edu/mclibrary>

RECENT BOOKS BY DUKE UNIVERSITY MEDICAL CENTER AUTHORS

The Medical Center Library owns one or more copies of each of the following books. We also maintain an archival collection of Duke authors in our History Collection. We always appreciate receiving signed copies of books by Duke authors for this collection. Please contact Mary Ann Brown, Collection Development Librarian, at 660-1122.

Baker, Jeffrey P. *The Machine in the Nursery: Incubator Technology and the Origins of Newborn Intensive Care.* Baltimore: Johns Hopkins University Press, 1996.

Bell, Robert M., Exton, John H., and Prescott, Stephen M., editors. *Lipid Second Messengers.* New York: Plenum, 1996.

Busse, Ewald W. and **Blazer, Dan G.**, editors. *The American Psychiatric Press Textbook of Geriatric Psychiatry.* 2nd ed. Washington, DC: Psychiatric Press, 1996.

Califf, Robert M., editor. *Acute Myocardial Infarction and Other Acute Ischemic Syndromes.* St. Louis: Mosby, 1996.

Daubert, J. Claude, **Prystowsky, Eric N.**, and Ripart, Alain, editors. *Prevention of Tachyarrhythmias with Cardiac Pacing.* Armonk, NY: Futura, 1997.

Epstein, David L., **Allingham, R. Rand**, and Schuman, Joel S., editors. *Chandler and Grant's Glaucoma.* 4th ed. Baltimore: Williams & Wilkins, 1997.

Feelisch, Martin and **Stamler, Jonathan S.**, editors. *Methods in Nitric Oxide Research.* Chichester: Wiley, 1996.

Frances, Allen. *DSM-IV Case Studies: A Clinical Guide to Differential Diagnosis.* Washington, DC: American Psychiatric Press, 1996.

Garrett, William E., Jr., **Kirkendall, Donald T.**, and Contiguglia, S. Robert, editors. *The U.S. Soccer Sports Medicine Book.* Baltimore: Williams & Wilkins, 1996.

Georgiade, Gregory S., **Riefkohl, Ronald**, and **Levin, L. Scott**, editors. *Georgiade Plastic, Maxillofacial and Reconstructive Surgery.* 3rd ed. Baltimore: Williams & Wilkins, 1997.

Glanz, Karen and **Rimer, Barbara K.** *Health Behavior and Health Education: Theory, Research and Practice.* 2nd ed. San Francisco: Jossey-Bass, 1997.

Greeley, William J., editor. *Perioperative Management of the Patient with Congenital Heart Disease.* Baltimore: Williams & Wilkins, 1996.

Higgins, Charles B., Hricak, Hedvig, and **Helms, Clyde A.**, editors. *Magnetic Resonance Imaging of the Body.* 3rd ed. Philadelphia: Lippincott Raven, 1997.

Klein, George J. and **Prystowsky, Eric N.** *Clinical Electrophysiology Review.* New York: McGraw-Hill, 1997.

Laorr, Alan and **Helms, Clyde A.** *MRI of Musculoskeletal Masses: A Practical Text and Atlas.* New York: Igaku-Shoin, 1997.

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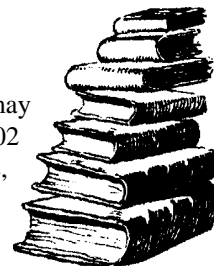
RECENT BOOKS BY DUKE UNIVERSITY MEDICAL CENTER AUTHORS, continued

- Levine, Ruth R., Walsh, Carol T., and **Schwartz, Rochelle D.** *Pharmacology: Drug Actions and Reactions*. 5th ed. New York: Parthenon, 1996.
- Matteson, Mary Ann, **McConnell, Eleanor S.**, and Linton, Adrienne Dill. *Gerontological Nursing: Concepts and Practice*. 2nd ed. Philadelphia: Saunders, 1997.
- Moon, S. D.** and Sauter, S. L., editors. *Beyond Biomechanics: Psychosocial Aspects of Musculoskeletal Disorders in Office Work*. London: Taylor & Francis, 1996.
- Munk, Peter L. and **Helms, Clyde A.**, editors. *MRI of the Knee*. 2nd ed. Philadelphia: Lippincott Raven, 1996.
- Oldham, Keith T.**, Colombani, Paul M., and Foglia, Robert P., editors. *Surgery of Infants and Children: Scientific Principles and Practice*. Philadelphia: Lippincott Raven, 1997.
- Pappas, Theodore N.**, Schwartz, Lewis B., and **Eubanks, Steve**, editors. *Atlas of Laparoscopic Surgery*. Philadelphia: Current Medicine, 1996.
- Purves, Dale, Augustine, David Fitzpatrick, Katz, Lawrence C., LaMantia, Anthony-Samuel, and McNamara, James O.**, editors. *Neuroscience*. Sunderland, MA: Sinauer Associates, 1997.
- Rogers, Mark C.** and Nichols, David G., editors. *Textbook of Pediatric Intensive Care*. 3rd ed. Baltimore: Williams & Wilkins, 1996.
- Sabiston, David C., Jr.** *Sabiston Review of Surgery*. 2nd ed. Philadelphia: Saunders, 1997.
- Sabiston, David C., Jr.**, editor. *Textbook of Surgery: the Biological Basis of Modern Surgical Practice*. 15th ed. Philadelphia: Saunders, 1997.
- Scheld, W. Michael, Whitley, Richard J., and **Durack, David T.**, editors. *Infections of the Central Nervous System*. 2nd ed. Philadelphia: Lippincott Raven, 1997.
- Thompson, Robert J., Jr.**, and **Gustafson, Kathryn E.** *Adaptation to Chronic Childhood Illness*. Washington, DC: American Psychological Association, 1996.
- Wunderlich, Gooloo S., **Sloan, Frank A.**, and Davis, Carolyne K., editors. *Nursing Staff in Hospitals and Nursing Homes: Is it Adequate?* Washington, DC: National Academy Press, 1996.



WOULD YOU LIKE TO RECOMMEND A BOOK FOR THE LIBRARY?

Book request cards are available at the Information Desk. You may leave a request card at the Information Desk, mail it to Box 3702 DUMC, or use the Book Request form via the Library's Website, <http://www.mc.duke.edu/mclibrary/collections.html>. The Book Request form is under the *New Book List*.



SPOTLIGHTED SOFTWARE

Highlighted below are a few of the many audiovisual and multimedia programs available in the Learning Resources Services collection.

VIDEOTAPES

CLINICAL STRATEGIES FOR SUCCESSFUL AGING: HEALTH PROMOTION IN OLDER PATIENTS - A panel of geriatricians and internists addresses general lifestyle measures and specific preventive interventions that can help older patients realize their expectations for health and increased longevity in the next decades of their lives.

LEGAL AND ETHICAL DILEMMAS OF CURRENT CLINICAL PRACTICE: PT. I & II - In an era of limited health care resources, physicians face new legal and ethical issues. A panel representing the fields of law, ethics, and clinical practices, examines these timely issues and provides guidelines.

SPIRITUALITY AND HEALING IN MEDICINE - Dr. Herbert Benson, of the Mind/Body Institute, directs this home study program on spirituality and healing.

PSYCHIATRIC CHALLENGES FOR THE PRIMARY CARE PHYSICIAN: DEPRESSION - Using a clinical care review approach, this program offers a practical way to manage depression in today's primary care practice.

ERECTILE DYSFUNCTION: RECOGNITION, DIAGNOSIS, AND TREATMENT - Examines diagnosis and treatment options for erectile dysfunction, including injection therapy and surgery.

AUDIOTAPES

RAPID INTERPRETATION OF HEART SOUND AND MURMURS - These tapes include recordings of patient heart sounds and murmurs. The accompanying booklet includes a detailed discussion of these sounds and murmurs, as well as phonocardiographic tracings.

Learning Resources Services is located on the First Stack Level in the Medical Center Library. For more information, please contact Alveria Pugh at 660-1160; beeper 970-2783; or send email to pugh0001@mc.duke.edu.

STAFF NEWS

Congratulations to **George Stephens**, Circulation Stacks Supervisor, and **Ken Davis**, ILL Library Assistant, on receiving 1996 Outstanding Attendance Awards!

Randy Marsh has joined the Circulation Department as a Library Clerk Stacks Shelver. Randy was formerly with Duke Anesthesiology.

Connie Schardt has joined the Information & Education Services staff as Education Coordinator. Connie was formerly Coordinator of Information Services for Northwest AHEC in Salisbury, NC.

Julie VanDyke, Head, Learning Resources, and **Susan Shaw**, Network Administrator, CTL, gave a presentation to the NC Area Health Education Center Library & Information Services Network on February 27, 1997 in Atlantic Beach on "The Use of Computers in Duke University's PRACTICE Curriculum." They demonstrated the software programs being used by the first year medical students and how Lotus Notes is being utilized to support the classes. The presentation also discussed the process for selecting and setting up the notebook computers, and how troubleshooting and training is being handled.

Congratulations to **Jackie Walker**, the Library's first apprentice under the Mobility Program, who has accepted a position at Duke Internal Medicine on Roxboro Rd.

Mary Ann Brown, Collection Development Librarian, is teaching a graduate library course this winter at North Carolina Central University's School of Library & Information Sciences, where she is an adjunct faculty member. The course, "Health Sciences Resources and Services," covers reference materials in the health sciences. **Beverly Murphy**, Head of Marketing and Publications at the Library, is guest lecturer for the computerized searching portion of the course.





LIBRARY EDUCATIONAL OFFERINGS

The following classes will be held in the Medical Library Education Center (MLEC), Room 104 on the Lower Level of the Library.



DATABASE CLASSES

OID MEDLINE

Tuesdays, 11:00 am - 12:30 pm

No registration is required. Special classes for individuals or groups may be arranged by calling Information and Education Services at 660-1111 or sending email to mclref@mc.duke.edu.

Basics of Library Use

1:00 pm - 2:30 pm

Tuesday, April 1, 1997

Tuesday, May 6, 1997

Tuesday, June 3, 1997

Classes will include use of the DRA online catalog to determine book and journal holdings, followed by a brief discussion of Library services and a tour of the Library. No registration is required.

Register for Classes Through the Web - Anyone with a Web browser that supports forms can register for Internet classes through the World Wide Web. To register for a class, connect to <http://www.mc.duke.edu/mclibrary/classes/reg.html>. Once you submit the form, you will receive instant notification that you have either been registered for the class or put on a waiting list. If you have any questions about registration or the Internet in general, please contact Connie Schardt, Education Coordinator, at 660-1124 or schar005@mc.duke.edu.

INTERNET ACCESS AND PUBLISHING CLASSES

Hands-on time will be included. Registration is required and space is limited. Sign-ups will be accepted by phone at 660-1124, via email sent to Connie Schardt at schar005@mc.duke.edu, or via the Web at <http://www.mc.duke.edu/mclibrary/classes/reg.html>.

HTML Advanced

9:00 am - 12:00 pm

Thursday, March 27, 1997

Thursday, May 15, 1997

Introduction to the World Wide Web Using Netscape

10:00 am - 12:00 pm

Monday, April 7, 1997

Wednesday, May 14, 1997

Searching for Information Via the World Wide Web

10:00 am - 12:00 pm

Wednesday, April 23, 1997

Friday, May 16, 1997

Images on the Web

9:00 am - 12:00 pm

Tuesday, April 29, 1997

HTML Basics

9:00 am - 12:00 pm

Thursday, May 8, 1997

For the most current class schedule, connect to the Library's Website at <http://www.mc.duke.edu/mclibrary/ed/schedule.html>.

The Duke University Medical Center Library Newsletter is published quarterly.
Susan Feinglos, Director *Beverly Murphy, Editor*

Editorial Board:

Mary Ann Brown *Maurice Reece*
Cheryl Conway *Pat Thibodeau*
Julie VanDyke

To subscribe to the Library Newsletter, please complete the information below and return this sheet to the Medical Center Library, Box 3702, DUMC. You may also send email to mclnews@mc.duke.edu, or complete the Mailing List Form at <http://www.mc.duke.edu/mclibrary/forms/maillist.html>.

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